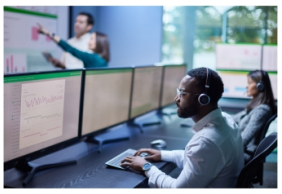
# Product data sheet

Specifications



## EcoStruxure Service Plan Ultra, for 2 power module Galaxy VS 10-15kW, 2 years

WESPULTRA2-VS2-A40

## Main

| | |
|---|---|
| **Service description** | Service plan for 3ph UPS |
| **Product or Component Type** | Service plan |
| **Offer type** | Ultra |
| **Range of Product** | EcoStruxure Service Plan for Three-Phase UPS |
| **Range Compatibility** | APC Galaxy VS |
| **Service deliverables** | 24/7 monitoring<br>Replacement parts<br>Monthly performance report<br>1 scheduled preventive maintenance visit<br>Travel and labor are included<br>Remote technical support<br>Asset health analysis<br>Annual asset consultation<br>Semi-annual health index and cybersecurity report<br>Maintenance scheduling analysis |
| **Duration** | 2 yr |

## Complementary

| | |
|---|---|
| **Service benefits** | Premium dynamically scheduled maintenance<br>Risk identification and analysis<br>Optimize operations and reduce costs: reduce operational costs by simplifying the complexity of multi-site operations<br>Custom support from Schneider Electric |
| **Customizable** | No |
| **Service use conditions, context and limits** | Additional preventive maintenance visits are available<br>Repair of damage due to abuse or misuse excluded |
| **Terms and conditions** | Local terms and conditions apply |
| **Service response time** | Next business day |
| **Excluded services** | Addition, upgrade, on-site modification related legal requirements of any kind<br>Addition, upgrade, on-site modification related to a technological advancement<br>Check of cables features and terminations<br>Repair of damage due to abuse, misuse, lack of maintenance<br>Software programing and configuration, including EcoStruxure IT Gateway<br>Process design, civil and other mechanical works<br>Consumables, additional spare parts, cables or other materials and related<br>Removal and disposal of replaced equipment<br>Supply or installation of site busbar, cabling, cable glands<br>No proactive replacement of wearing parts |
| **Service availability** | Scheduling 7X24<br>Schneider-Electric call center |

## Ordering and shipping details

| | |
|---|---|
| **GTIN** | 731304473220 |

Price is “List Price” and may be subject to a trade discount – check with your local distributor or retailer for actual price.

Disclaimer: This documentation is not intended as a substitute for and is not to be used for determining suitability or reliability of these products for specific user applications

## Packing Units

| | |
|---|---|
| **Unit Type of Package 1** | PCE |
| **Number of Units in Package 1** | 1 |