

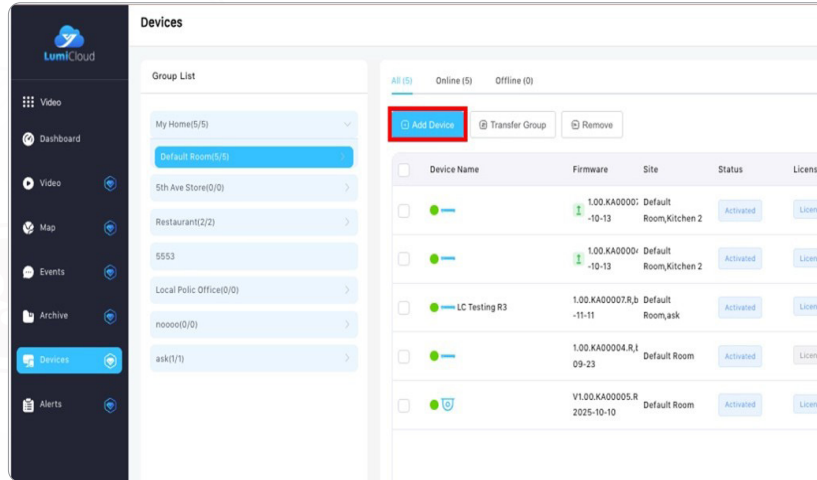


LumiCloud Camera

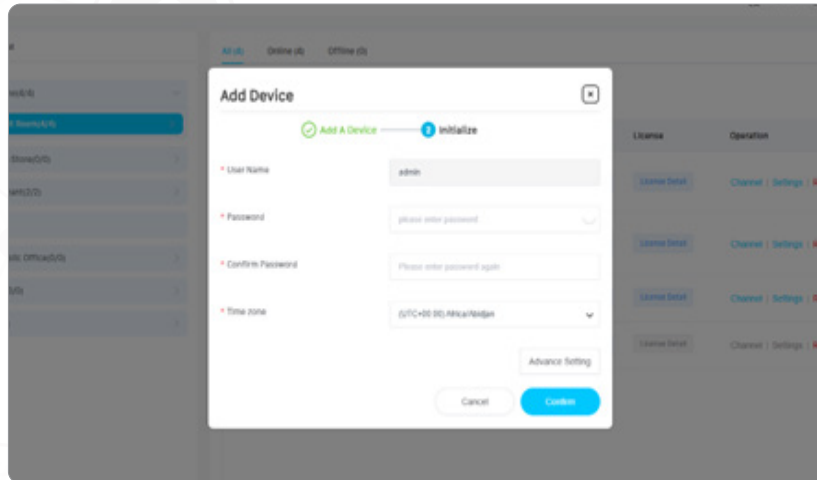
Quick Start Guide

Connecting a Camera to LumiCloud

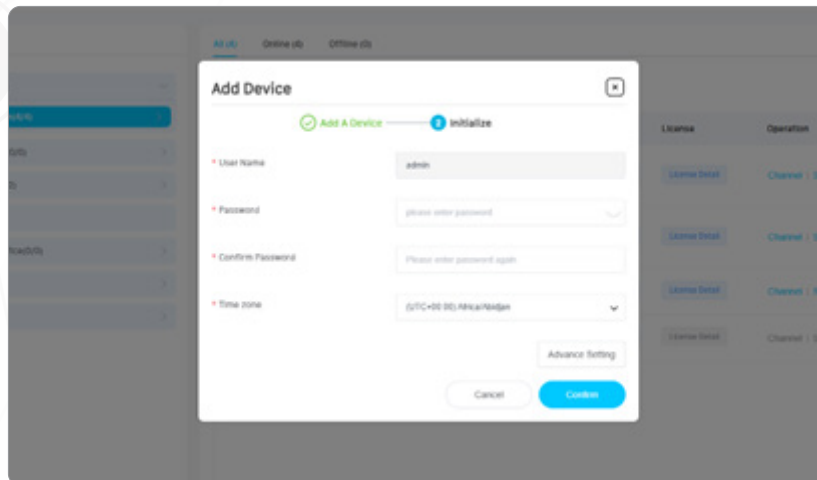
1. Navigate to **Devices** on the side panel. Click **Add Device**.



2. Locate the device's serial number on the product box or the underside of the device. Input the number into the pop-up window and name the device.



3. Set the device username, password, and timezone. Daylight Saving Time cannot be manually configured for LumiCloud cameras; LumiCloud will automatically adjust the timezone for cameras in regions with Daylight Saving Time. Click **Confirm** when done.



Common Error Messages

Below are common error messages and their solutions.

Error Message	Solution
<p>① Device (SN: XXXX) binding failed due to no response from the device. Please contact the installer to fix the issue.(Errorcode: xxxxx)</p>	The device is offline or is experiencing connection issues. Ensure the device is powered on and the network is online.
<p>① Device binding failed (SN: XXXX) as it is already linked to another account. Please verify if the device is bound under a different account. (Error code: xxxxx)</p>	The device is linked to another user's account. Sign into the corresponding account or assign the
<p>① Device (SN: XXXX) binding failed due to SN has not been registered with cloud. Please contact the installer to fix the issue.(Errorcode: xxxxx)</p>	The device is not registered to the cloud database. Contact Luminy's customer service to resolve this issue.
<p>① Device (SN: XXXX) binding failed due to Firmware issue. Please contact the installer to fix the issue.(Errorcode: xxxxx)</p>	The device's firmware is not up to date. Perform a remote or manual firmware update.
<p>① "Device binding failed (SN: XXXX) due to missing device username or password. Please enter the required username or password. (Error code: xxxxx)"</p>	The device does not have an assigned username and password. Initialize the device and ensure the device device is assigned a username and password.
<p>① Device (SN: XXXX) binding failed due to device offline. Please contact the installer to fix the issue.(Errorcode: xxxxx)</p>	The device is offline or is experiencing connection issues. Ensure the device is powered on and the network is online.
<p>① Device binding failed (SN: XXXX) due to a network error. Please reconnect the device to the network and try again. (Error code: xxxxx)</p>	The device is experiencing connection issues and is not connected to the network. Ensure there are no network issues or blockages.