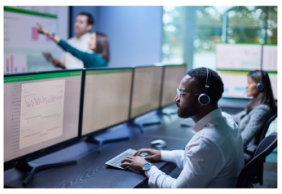
Product data sheet

Specifications



EcoStruxure Service Plan Ultra, for 1 power module Galaxy VS 20kW, 2 years

WESPULTRA2-VS1-A25

Main

Service description	Service plan for 3ph UPS
Product or Component Type	Service plan
Offer type	Ultra
Range of Product	EcoStruxure Service Plan for Three-Phase UPS
Range Compatibility	APC Galaxy VS
Service deliverables	24/7 monitoring Replacement parts Monthly performance report 1 scheduled preventive maintenance visit Travel and labor are included Remote technical support Asset health analysis Annual asset consultation Semi-annual health index and cybersecurity report Maintenance scheduling analysis
Duration	2 yr

Complementary

Service benefits	Premium dynamically scheduled maintenance Risk identification and analysis Optimize operations and reduce costs: reduce operational costs by simplifying the complexity of multi-site operations Custom support from Schneider Electric
Customizable	No
Service use conditions, context and limits	Additional preventive maintenance visits are available Repair of damage due to abuse or misuse excluded
Terms and conditions	Local terms and conditions apply
Service response time	Next business day
Excluded services	Addition, upgrade, on-site modification related legal requirements of any kind Addition, upgrade, on-site modification related to a technological advancement Check of cables features and terminations Repair of damage due to abuse, misuse, lack of maintenance Software programing and configuration, including EcoStruxure IT Gateway Process design, civil and other mechanical works Consumables, additional spare parts, cables or other materials and related Removal and disposal of replaced equipment Supply or installation of site busbar, cabling, cable glands No proactive replacement of wearing parts
Service availability	Scheduling 7X24 Schneider-Electric call center

Ordering and shipping details

GTIN	731304473190

Price is “List Price” and may be subject to a trade discount – check with your local distributor or retailer for actual price.

Disclaimer: This documentation is not intended as a substitute for and is not to be used for determining suitability or reliability of these products for specific user applications

Packing Units

Unit Type of Package 1	PCE
Number of Units in Package 1	1