

EcoStruxure™
Innovation At Every Level

Reduce total cost of ownership of your 3-Phase UPS

EcoStruxure Service Plan

Manage your IT more efficiently

Let's face it. You've been busy dealing with unprecedented disruptions and enabling digital acceleration while also managing your risk. But a bright spot exists today. Technology innovations in services can now help you achieve operational excellence.

Key benefits:

- **24/7 expert remote monitoring** to gain insights into the UPS components & plan for anticipated replacement schedules
- **Condition-based preventive maintenance,** dynamically scheduled when needed
- **Equipment health optimization through advanced analytics**
- Firmware insights to help keep security threats at bay. Plan for success with **Asset Management Consultancy Emergency onsite** intervention with qualified services representatives.

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Harness the power of data

By leveraging more digital innovations combined with our Connected Services Hub and Services Representatives' expertise, we can help significantly reduce unplanned downtime, extend the life of your assets, and enhance your operational decision making.

What is different from calendar-based maintenance plans?

Annual asset consultation
In addition to 24/7 expert monitoring and customized monthly reports, our team of experts will schedule a call at your convenience, and interpret and advise you on the health of your equipment and ways to optimize it based on our Health Index and Maintenance Index.

EcoStruxure Service Plan for 3-Phase UPS			Ultra Plan (2-year)
Support to operations	Access to mySchneider portal	Visibility of assets, warranty status and site visit reports	●
	Technical Support	Access to Experts during business hours	●
	Emergency Support	Emergency Support 24/7 hotline	●
		Break-fix onsite intervention	●
		Service Level Agreement - Next-business-day	●
		Service Level Agreement - 8hr or 4hr[1]	Option
		Onsite intervention cost	●
	Customer Success Management**	Co-create a tailored success plan and monitors progress	●
Parts	Repair parts[2]	Remedial replacement parts	●
Monitor & Optimize[3]	24/7 Monitoring and alarming	Proactive technical assistance in case of alarms	●
		Automatically generated reports	●
	Expert advice with advanced analytics	Component replacement recommendations leveraging Health Index	●
		Recommendations for dynamic maintenance plan leveraging Maintenance index	●
On-site maintenance[4]	Condition-based maintenance	Onsite intervention with expanded intervals between maintenance visits	●

1 - Upgrades to 8-hour and 4-hour onsite response time not available in all regions. Please check with your Services Sales Representative.
2 - Consumables(such as batteries and filters) are not included. Please refer to the Statement of Work document for complete list.
3 - EcoStruxure Service Plan is not available in all regions and for all products. Please check with your Services Sales Representative.
4 - The Onsite Maintenance is performed by qualified Services Representative. 24/7 scheduling upgrade to the Preventive Maintenance Visit is available.

To learn more, contact your local Schneider Electric representative or visit our web page.

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