



AurCore Cloud Platform User Manual

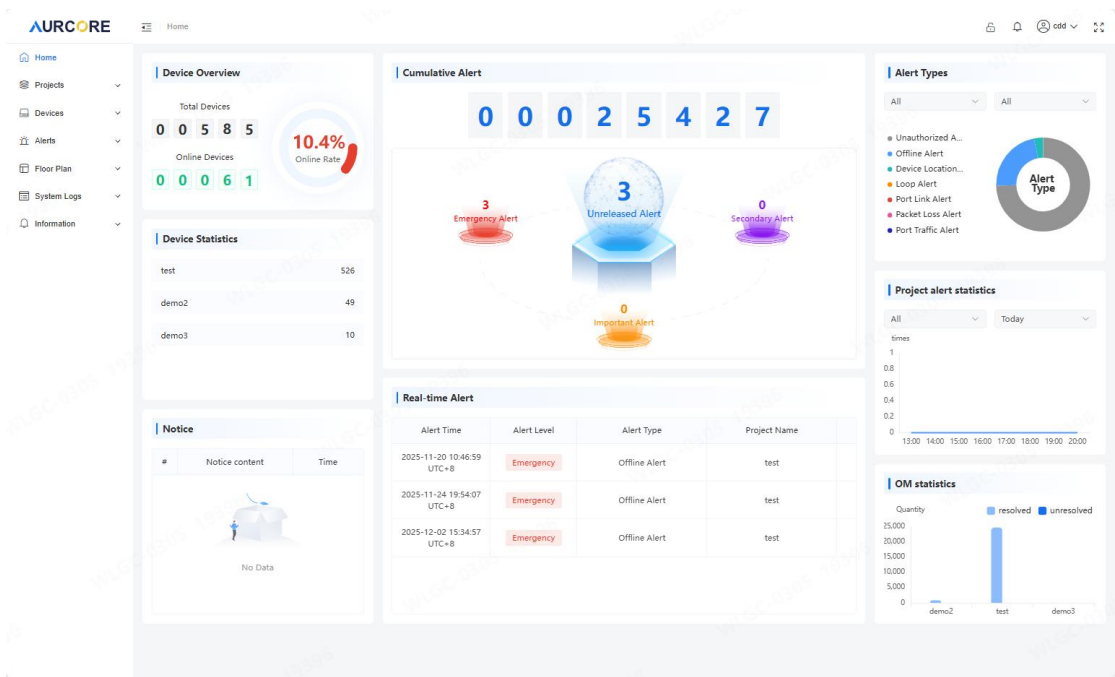
VERSION: v1.2.0 | RELEASE DATE: 2025-06-10

Contents

1. Introduction.....	1
2. ACC.....	1
2.1 Registration ---- Register via Email	1
2.2 Login.....	2
3. Main Menu Page.....	3
3.1 Home.....	3
3.2 Project	10
3.3 Devices.....	17
3.4 Alerts.....	34
3.5 Floor Plan.....	41
3.6 System Logs.....	45
3.7 Information	45

1. Introduction

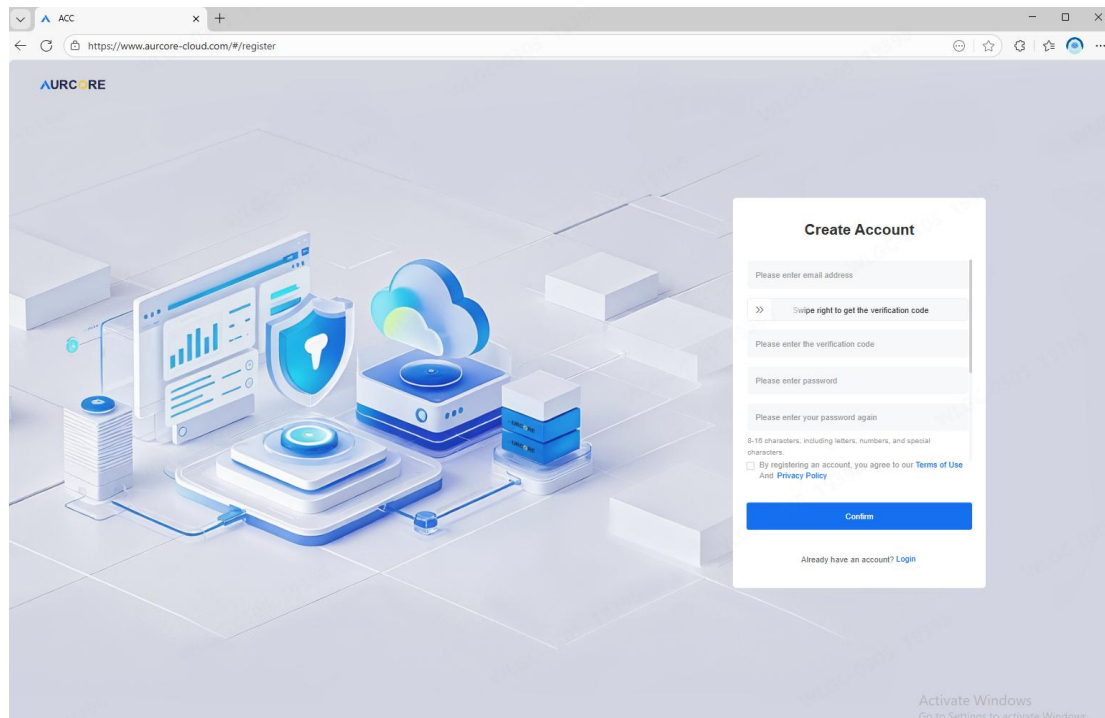
This user manual details the specific methods for functions such as user management, project management, project equipment management, active reporting and command issuing of the intelligent identification management system in ACC.



2. ACC

2.1 Registration ---- Register via Email

After entering the correct email account, swipe right to obtain the verification code. Check your email to retrieve the code, then enter it in the designated field. Finally, set your desired password and confirm it again to complete the creation successfully.



2.2 Login

(1) Account Login: Enter the registered email address and password.

Password Rules: The password must be a combination of letters, numbers, and special characters, and be 8 to 16 characters long.

If the password is entered incorrectly 5 times in a row, the account will be locked for 1 hour, and a text message will be sent to the email.

(2) Verification Code Login --- Email Verification Code Login

Registration & Login Verification Code: A maximum of 50 messages can be sent per day, restricted by IP. If more than 50 messages are sent, a prompt of "frequent operations" will be displayed, and no more verification codes will be sent on the same day. At the same time, report to the background to show that the IP has abnormal operations. The number of times will be reset at 0:00.



Account Login
Verification Code Login

☐ Remember password

[Forgot password?](#)

Login

[No account? Go register](#)



Account Login
Verification Code Login

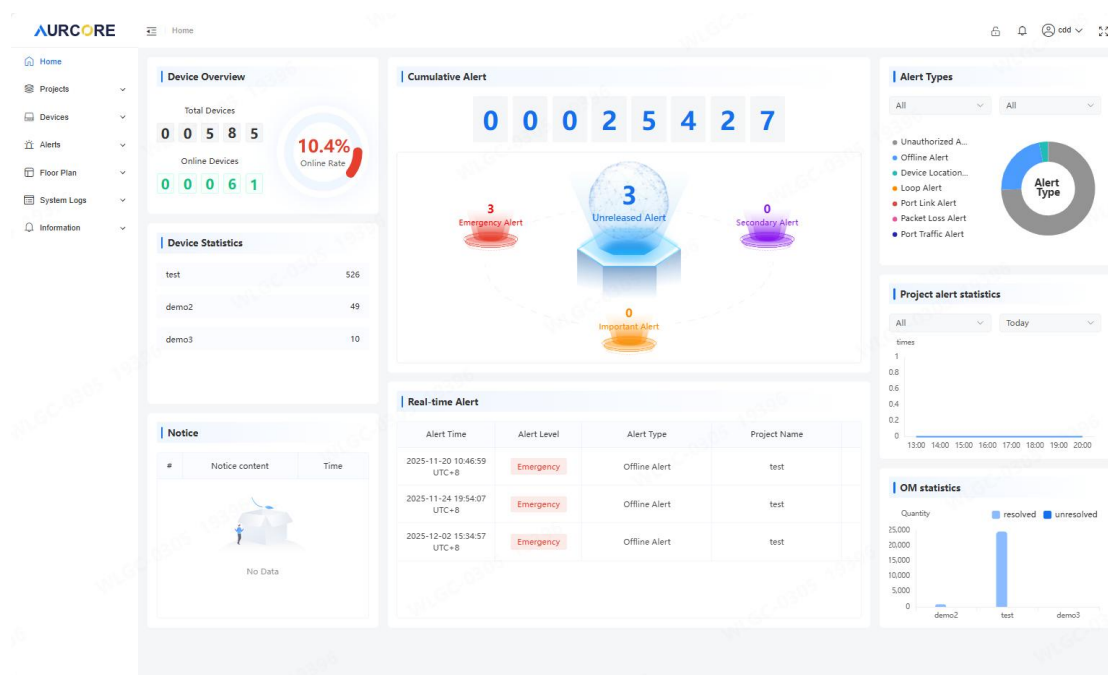
>>
Swipe right to get the verification code

Login

[No account? Go register](#)

3. Main Menu Page

3.1 Home



(1) In the left - hand menu bar, click to switch the menu list. Click the zoom button above to collapse/expand the menu bar.



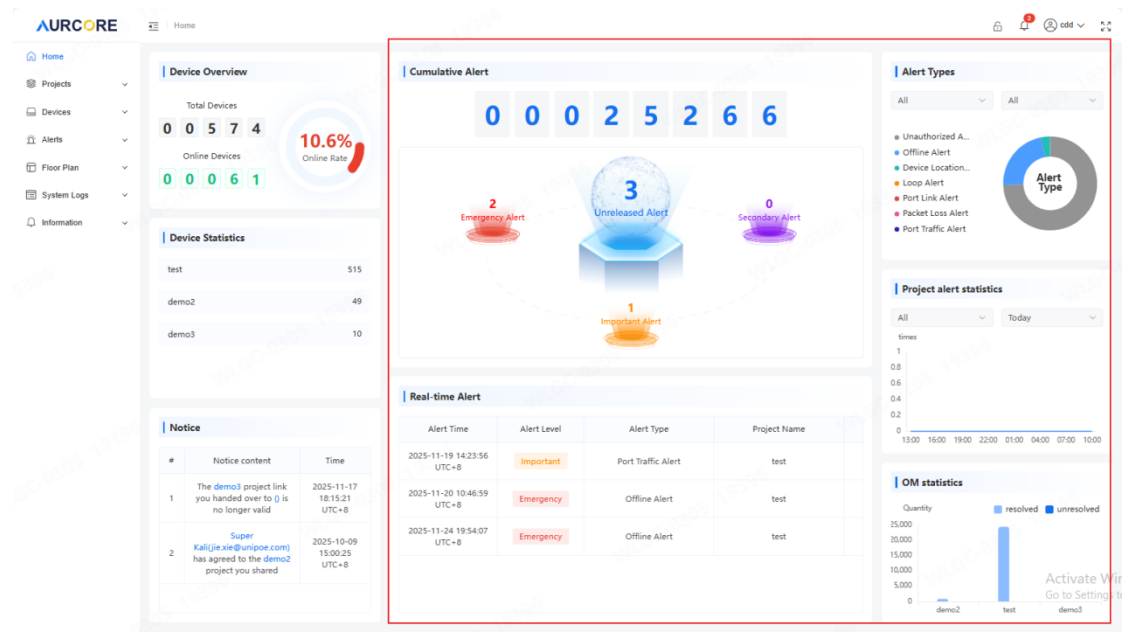
(2) Home - Alarm List

Alert Level are classified as follows:

Unreleased Alert, Emergency Alert, Secondary Alert, Important Alert

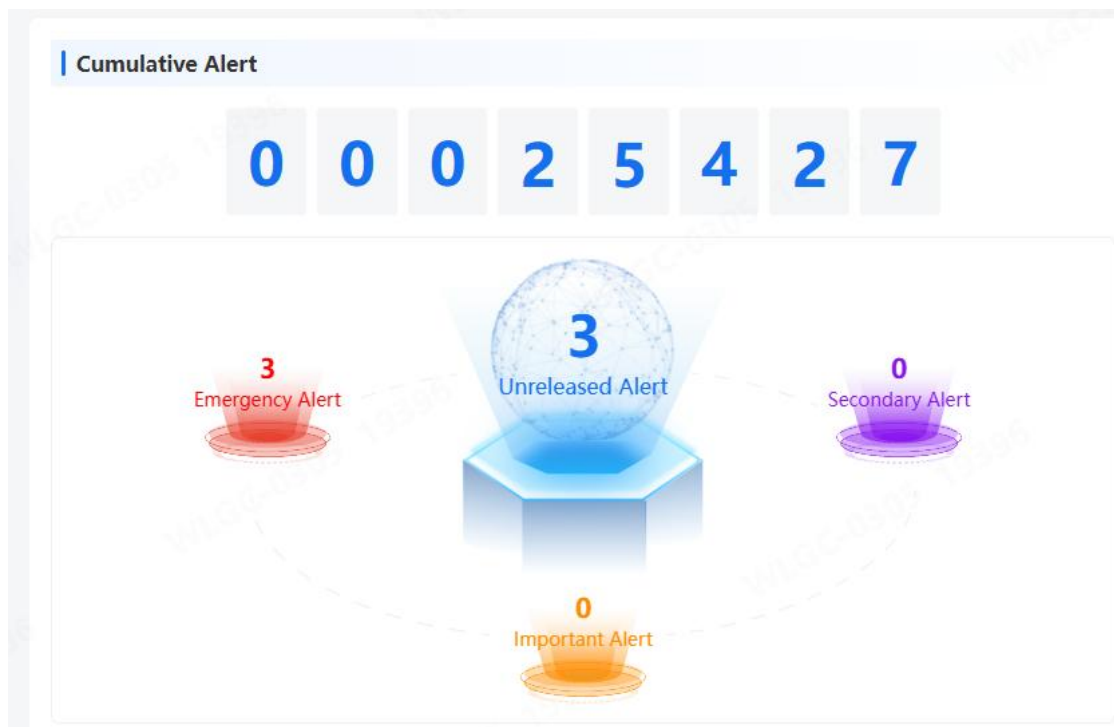
Alert Type are classified as follows:

Offline Alert, Device Location Change Alert, Unauthorized Access Alert, Loop Alert, Packet Loss Alert, Bandwidth Alert, Port Link Alert, Port Traffic Alert, Power Failure Alert



① Cumulative Alert

The 8-digit number at the top displays the total number of alarms, and the four modules below display the number of alarm information of different levels. Click any module to jump to the Alert List



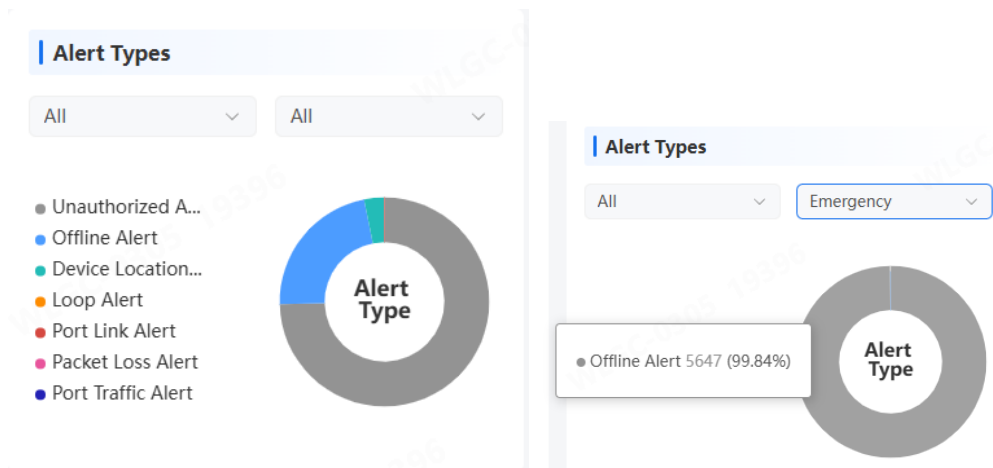
② Real-time Alert

Here, alarms are displayed in real time, including the time, level, type, and the project and device they belong to

Real-time Alert				
Alert Time	Alert Level	Alert Type	Project Name	Device Type
2025-11-20 10:46:59 UTC+8	Emergency	Offline Alert	test	Switch
2025-11-24 19:54:07 UTC+8	Emergency	Offline Alert	test	Switch
2025-12-02 15:34:57 UTC+8	Emergency	Offline Alert	test	Switch

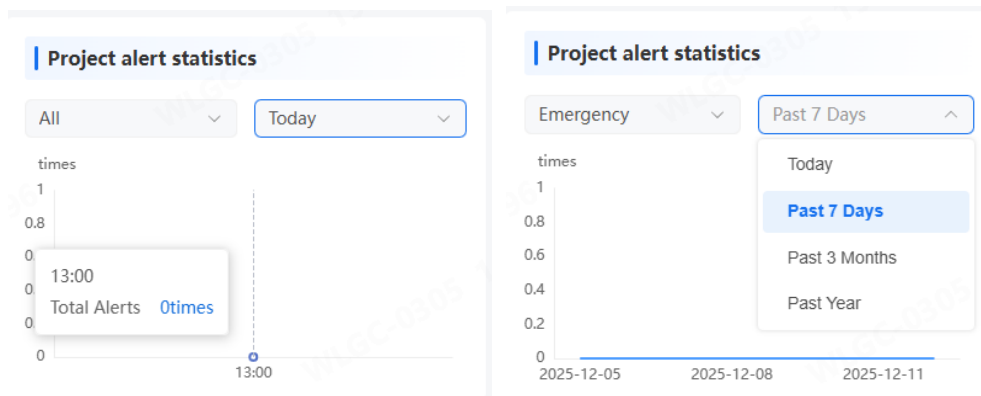
③ Alert Types

Here, the types of alarms are statistically displayed in the form of a pie chart. It can be displayed by project and alarm type. Move the mouse over it to display the alarm proportion



④ Project alert statistics

Here, the alarm statistics of the project are displayed. You can view them by alarm type and time range. Move the mouse over the table to view the number of alarms at this time

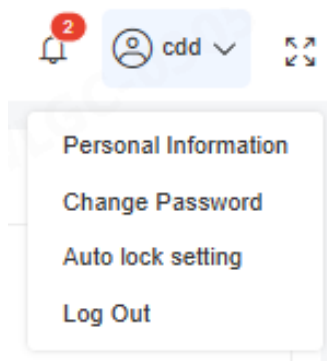


⑤ OM statistics

Alarm data statistics, displaying the number of resolved and unresolved alarms for all projects, presented in the form of a histogram. Move the mouse over the chart to display the number of resolved and unresolved alarms. The "resolved" and "unresolved" options can be clicked. After clicking, this type of alarm will not be displayed, and clicking again will display it again



(3) Personal Information



User information modification:

Account
×

* Name:

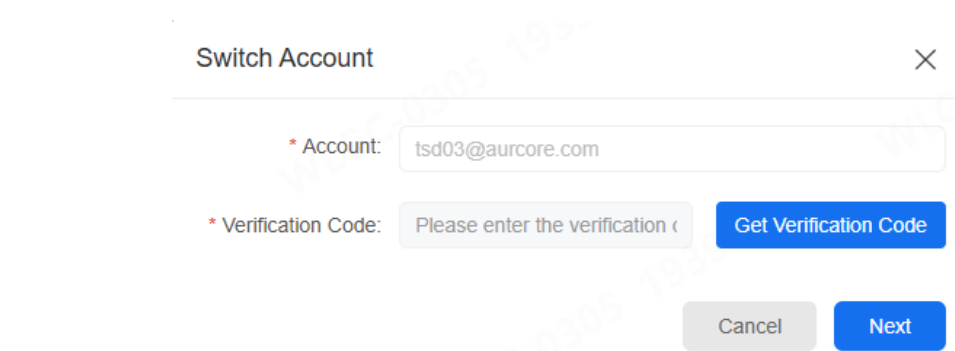
* Account:

Change Account

Cancel

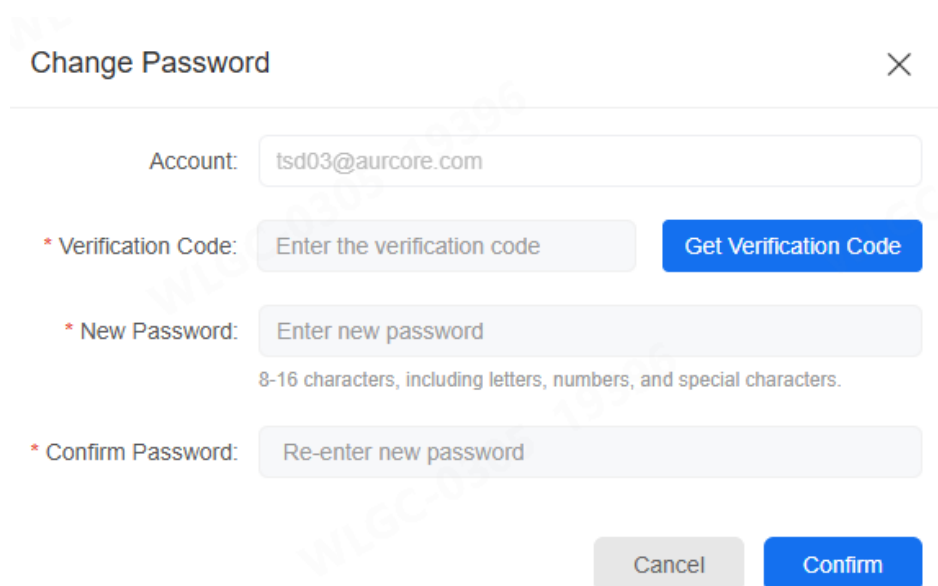
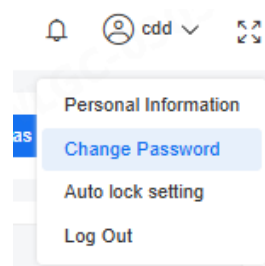
Confirm

Email change: Replace email --- Old email verification



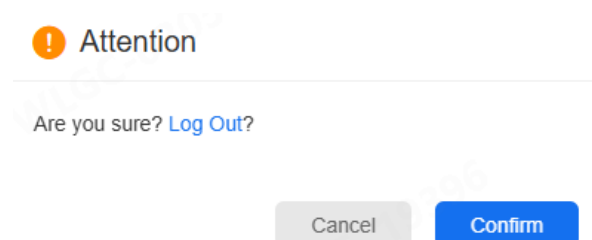
A dialog box titled "Switch Account" with a close button (X) in the top right corner. It contains two input fields: "Account:" with the value "tsd03@aurcore.com" and "Verification Code:" with the placeholder text "Please enter the verification code". To the right of the "Verification Code:" field is a blue button labeled "Get Verification Code". At the bottom right are two buttons: a grey "Cancel" button and a blue "Next" button.

(4) Change password --- Send verification code --- Enter new password



A dialog box titled "Change Password" with a close button (X) in the top right corner. It contains three input fields: "Account:" with the value "tsd03@aurcore.com", "Verification Code:" with the placeholder text "Enter the verification code", and "New Password:" with the placeholder text "Enter new password". Below the "New Password:" field is a note: "8-16 characters, including letters, numbers, and special characters." To the right of the "Verification Code:" field is a blue button labeled "Get Verification Code". Below the "New Password:" field is another input field labeled "Confirm Password:" with the placeholder text "Re-enter new password". At the bottom right are two buttons: a grey "Cancel" button and a blue "Confirm" button.

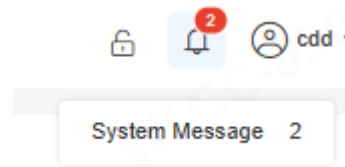
(5) Log Out



A confirmation dialog box for logging out. It starts with an orange exclamation mark icon followed by the word "Attention". Below this is a line of text: "Are you sure? [Log Out](#)". At the bottom are two buttons: a grey "Cancel" button and a blue "Confirm" button.

(6) Message Management: Display unread messages

System message: System messages, personnel additions, system logs and other updates are attributed to system information



(7) Protect the session

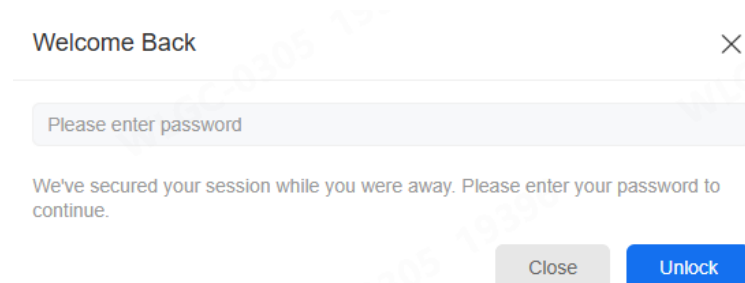


System unlock/lock

 System unlock: Default unlocked state, users can perform operations such as changing functions and saving configurations

 System lock: If the user does not operate for more than 10 minutes, the system will automatically lock. After locking, the user can view the system, but cannot change its functions.

After locking, users need to enter their account password to unlock.



(8) Full - screen display

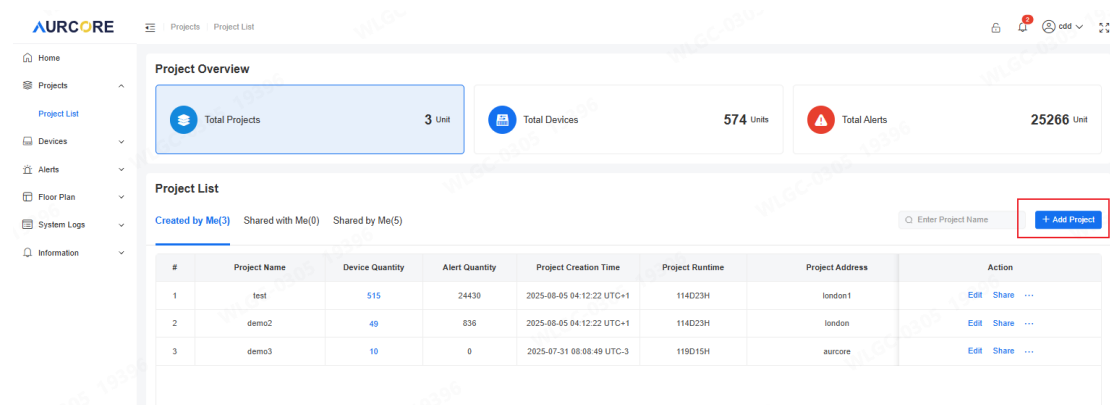
Click the  , shrink the left menu bar, and display the current interface in full screen.



3.2 Project

Click "Add Project" to create a project, enter the device's license, license After the verification is correct, the project is successfully created

Remarks: The newly added project must contain the aurcore switch



The screenshot shows the 'Project List' page in the Aurcore system. On the left is a sidebar with navigation links: Home, Projects (selected), Project List, Devices, Alerts, Floor Plan, System Logs, and Information. The main content area has a 'Project Overview' section with three cards: 'Total Projects 3 Unit', 'Total Devices 574 Units', and 'Total Alerts 25266 Unit'. Below this is the 'Project List' table, which has tabs for 'Created by Me(3)', 'Shared with Me(0)', and 'Shared by Me(5)'. A search bar 'Enter Project Name' and an '+ Add Project' button (highlighted with a red box) are located above the table. The table contains three rows of project data.

#	Project Name	Device Quantity	Alert Quantity	Project Creation Time	Project Runtime	Project Address	Action
1	test	515	24430	2025-08-05 04:12:22 UTC+1	114D23H	london1	Edit Share ...
2	demo2	49	836	2025-08-05 04:12:22 UTC+1	114D23H	london	Edit Share ...
3	demo3	10	0	2025-07-31 08:08:49 UTC-3	119D15H	aurcore	Edit Share ...

Create Project

×

1

2

Add Device

Create Project

1

You can upload up to 1,024 device licenses at a time.

* Device License:

Click to upload device license

Note: Please download the template file first

([Download Here](#))

Not Now

Next

Project License Import Template (version 1)[AutoRecovered] - Excel													
	A	B	C	D	E	F	G	H	I	J	K	L	M
1	#	MAC	License										
2		1	00:E6:07:00:17:PG3ZDMDZ708SNXT3BADX										
3													
4													
5													
6													
7													
8													
9													
10													
11													
12													
13													
14													

Bind the device with its VLAN MAC Address and License Key.

Note: No line breaks or spaces shall be included in the input.

Clicking "Device Quantity": Count the number of all devices in the project, and click to jump to the device list

AURCORE

Home

Projects

Project List

Home

Projects

Project List

Devices

Alerts

Floor Plan

System Logs

Information

3

Unit

574

Units

25266

Unit

Project Overview

3

Unit

574

Units

25266

Unit

Project List

Created by Me(3)

Shared with Me(0)

Shared by Me(5)

Enter Project Name

+ Add Project

#	Project Name	Device Quantity	Alert Quantity	Project Creation Time	Project Runtime	Project Address	Action
1	test	515	24430	2025-08-05 04:12:22 UTC+1	114023H	london1	Edit Share ...
2	demo2	49	836	2025-08-05 04:12:22 UTC+1	114023H	london	Edit Share ...
3	demo3	10	0	2025-07-31 08:08:49 UTC-3	119D15H	aurcore	Edit Share ...

Modify the project: Click the "Edit" button in the menu bar.

Project Overview																	
Total Projects		3 Unit		Total Devices		271 Units		Total Alerts									
Project List																	
Created by Me(3) Received by Me(0)																	
Q Enter Project Name + Add Project																	
#	Project Name	Device Quantity	Alert Quantity	Project Creation Time	Project Runtime	Project Address	Project Manager	Action									
1	test	211	1550	2025-08-05	2D21H	london	cdi(dongdongchen@aurcore.com)	Edit	License Delete								
2	demo2	50	0	2025-08-05	2D21H	london	lucygan(lucygan@aurcore.com)	Edit	License Delete								
3	demo	10	25	2025-07-31	7D13H	aurcore	kyleyu(kyleyu@aurcore.com)	Edit	License Delete								

Edit Project

×

* Project Name:

test

4 / 100

Manager:

cdd(dongdongchen@aurcore.com)

Contact Details:

+117550038057

Company Name:

广东发视智能

* Time Zone:

(UTC+00:00) London

▼

* Project Address:

london1

7 / 100

* Project Location:

BR,-13.517838,-50.603638

🔍 Please enter the address

Add a License to the project: Click the "License" button to import in batches or individually.

AURCORE

Projects

Project List

🏠 Home

📁 Projects

📱 Devices

📢 Alerts

🗺️ Floor Plan

📋 System Logs

🔍 Information

Project Overview

Total Projects

3 Unit

Total Devices

574 Units

Total Alerts

25266 Unit

Project List

Created by Me(3)

Shared with Me(0)

Shared by Me(5)

🔍 Enter Project Name

+ Add Project

#	Project Name	Device Quantity	Alert Quantity	Project Creation Time	Project Runtime	Project Address	Action
1	test	515	24430	2025-08-05 04:12:22 UTC+1	114023H	london1	Edit Share ...
2	demo2	49	636	2025-08-05 04:12:22 UTC+1	114023H	london	Edit Share License
3	demo3	10	0	2025-07-31 08:08:49 UTC-3	119D15H	aurcore	Edit Share Transfer Delete

Activate W

Go to Settings

Device license

Please enter MAC or license

+ Add

#	Device Type	Product Model	MAC Address	SN	License	Import time	Verification results
No Data							

Total 0

10/page

< 1 >

Go to 1

Single import

Batch import

Single import license

* MAC:

* License:

Cancel

Confirm

Import license

You can upload up to 1,024 device licenses at a time.

* License table:

Drag the file into it
[Click to upload](#)

Note: Please download the template file first ([Download Here](#))

Cancel

Confirm

Project Handover: After clicking Project Handover, enter the account of the project receiver. After the other party confirms the receipt, the project can be handed over to the receiver.

Note: Handing over a project will transfer all information, including the project, alarms and operation logs. After the handover, the transferor cannot view the project information after the handover

Project List

Created by Me(3)

Shared with Me(0)

Shared by Me(5)

Enter Project Name

+ Add Project

#	Project Name	Device Quantity	Alert Quantity	Project Creation Time	Project Runtime	Project Address	Action
1	test	526	24591	2025-08-05 04:12:22 UTC+1	129D3H	london1	Edit Share ...
2	demo2	49	836	2025-08-05 04:12:22 UTC+1	129D3H	london	Edit Share License
3	demo3	10	0	2025-07-31 08:08:49 UTC-3	133D19H	aurcore	Edit Share Transfer Delete

Project Transfer

×

* Recipient Account:

Please enter the recipient's email address

0 / 30

Note: After transfer, this project will be removed from your list and all backup configurations will be deleted.

Cancel

Confirm

Project Sharing: Share the project with other users for viewing, and set the read-write or read-only permission, as well as the corresponding time. After the time expires, the shared user cannot view or operate the project

Project List

Created by Me(3)

Shared with Me(0)

Shared by Me(5)

Enter Project Name

+ Add Project

#	Project Name	Device Quantity	Alert Quantity	Project Creation Time	Project Runtime	Project Address	Action
1	test	526	24591	2025-08-05 04:12:22 UTC+1	129D3H	london1	Edit Share ...
2	demo2	49	836	2025-08-05 04:12:22 UTC+1	129D3H	london	Edit Share ...
3	demo3	10	0	2025-07-31 08:08:49 UTC-3	133D19H	aurcore	Edit Share ...

Project Sharing



* Recipient Account:

Please enter the recipient's email address

0 / 30

* Project Permissions:

☒ Edit Access

Can modify the project.

☐ View Only

Cannot modify the project.

* Project Validity:

1 day



After the validity period of a shared project expires, the shared user will not be able to view the project.

Cancel

Confirm

Delete project

Project List

Created by Me(3)

Shared with Me(0)

Shared by Me(5)

Q Enter Project Name

+ Add Project

#	Project Name	Device Quantity	Alert Quantity	Project Creation Time	Project Runtime	Project Address	Action
1	test	526	24591	2025-08-05 04:12:22 UTC+1	129D3H	london1	Edit Share ...
2	demo2	49	836	2025-08-05 04:12:22 UTC+1	129D3H	london	Edit Share ...
3	demo3	10	0	2025-07-31 08:08:49 UTC-3	133D19H	aurcore	Edit Share License Transfer Delete

! Attention



Are you sure you want to delete the **test** project

This action will unbind all devices, clear project records, and configuration data. This operation cannot be undone. Proceed with caution.

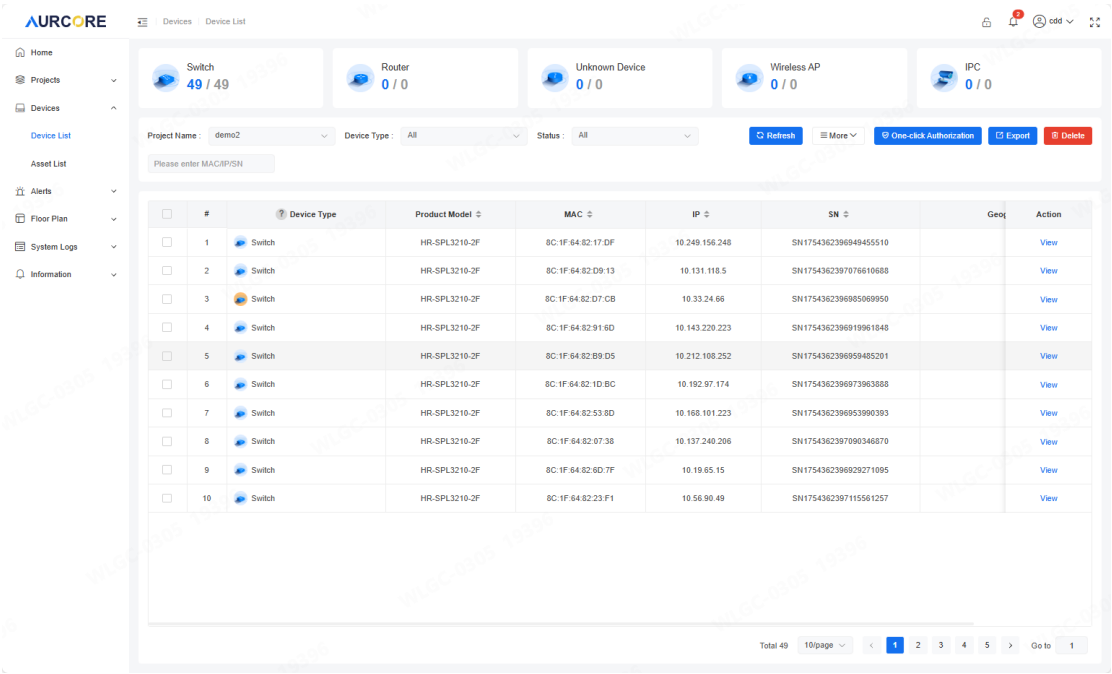
Cancel

Confirm

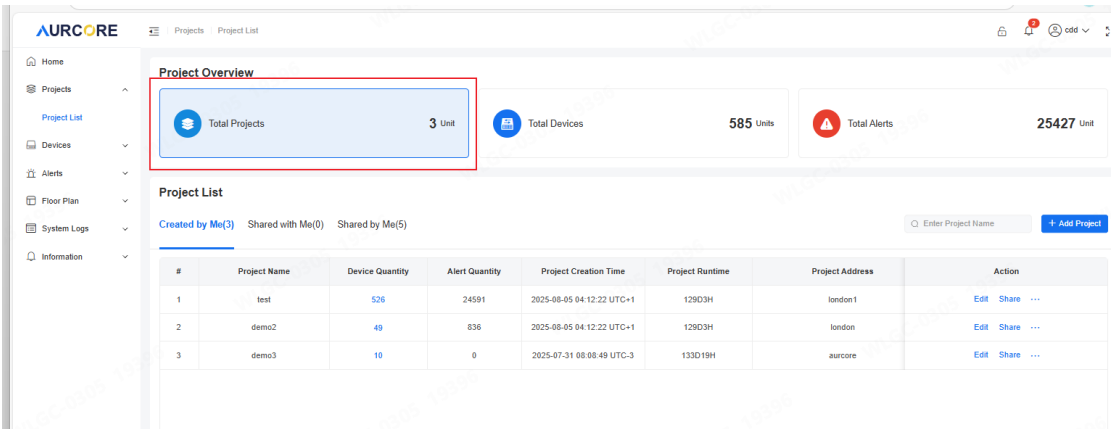
Click the "Confirm" button to delete the project immediately. Please operate with caution.

3.3 Devices

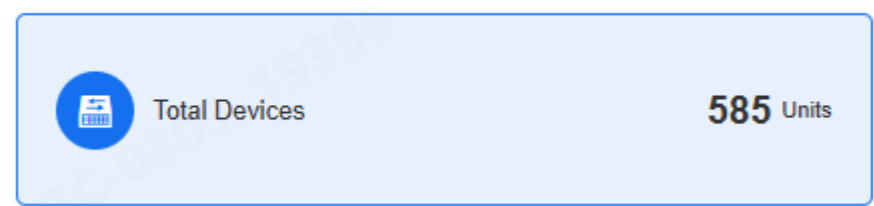
(1) Device List



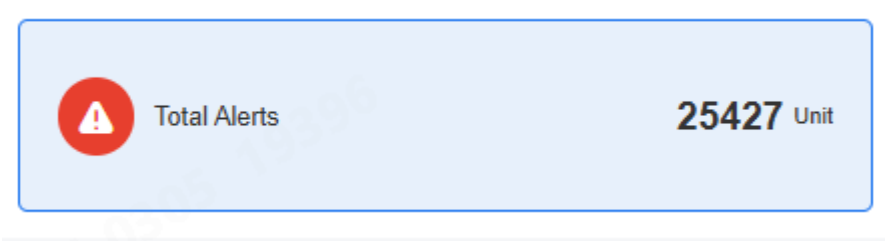
Total project: Count the number of all projects managed by the account



Total Devices: Count the number of devices in all projects



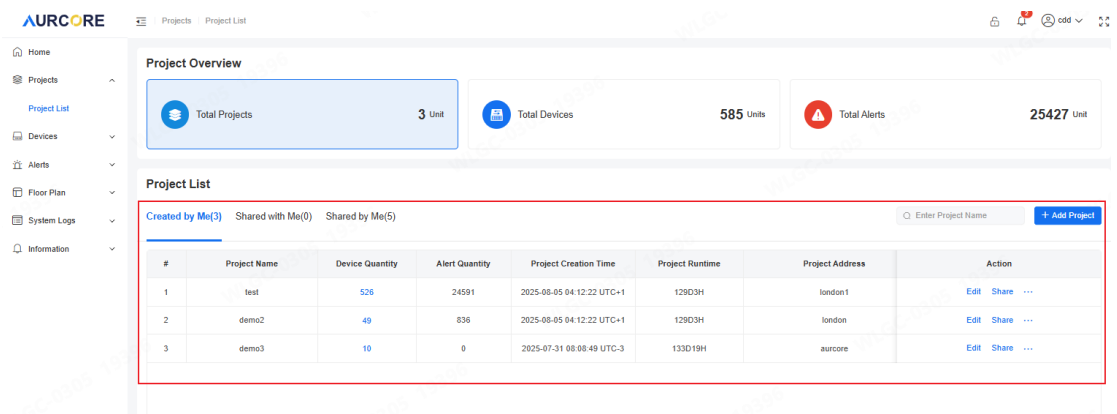
Total Alerts: Count the number of alarms in all projects



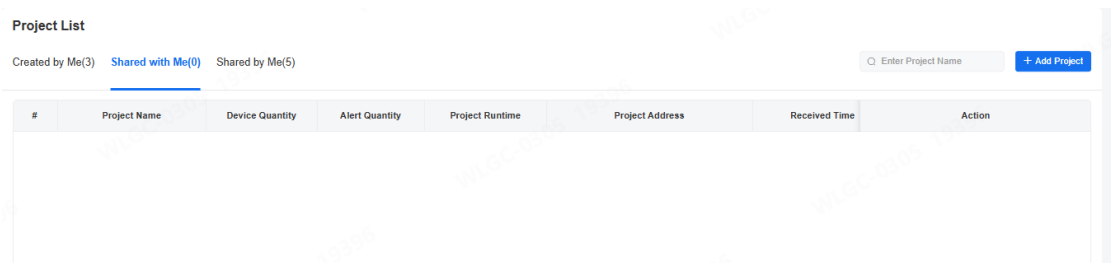
Equipment in the project equipment list: Equipment sorting, equipment information, deletion, and property display are all synchronized to the local end.

Created by me: The project created by the user has all the permissions of the project.

Projects transferred to me by other users will also appear in my created project list



Shared with me: Projects shared with me by other users



Share by me: The projects I have shared with other users; I can edit the sharing permissions or stop sharing them.

Project List							
Created by Me(3)		Shared with Me(0)		Shared by Me(5)		Enter Project Name + Add Project	
#	Project Name	Device Quantity	Alert Quantity	Project Runtime	Project Address	Received Time	Action
1	demo3	10	0	133D19H	aurcore	2025-11-13 03:16:39 U	Edit Permission Stop Sharing
2	demo3	10	0	133D19H	aurcore	---	Edit Permission Stop Sharing
3	test	526	24591	129D3H	london1	2025-11-05 05:50:53 U	Edit Permission Stop Sharing
4	demo2	49	836	129D3H	london	2025-10-09 08:42:16 U	Edit Permission Stop Sharing
5	test	526	24591	129D3H	london1	2025-10-09 08:42:22 U	Edit Permission Stop Sharing

Device List:

The screenshot shows the AURCORE Device List interface. The top navigation bar includes links for Home, Projects, Devices, Asset List, Alerts, Floor Plan, System Logs, and Information. The 'Devices' section is active, displaying a summary of device counts: Switch (49 / 49), Router (0 / 0), Unknown Device (0 / 0), Wireless AP (0 / 0), and IPC (0 / 0). Below this, a table lists 10 switches with columns for #, Device Type, Product Model, MAC, IP, SN, Geo, and Action. The table is sorted by device type (Switch) and shows 10 entries. At the bottom, there is a pagination bar showing 'Total 49' and '10/page'.

Device Type Statistics: By default, it counts routers, switches, APs, IPCs and unknown devices. All unrecognizable devices are classified as unknown devices. The blue color indicates the number of online devices, and the gray color indicates the total number of devices.



Device list display sorting: switch --- Virtual switch --- Router --- AC controller --- Wireless AP --- IP camera --- End Device --- Unknown

①View and search device information by category

Information can be displayed according to Project and device type and device status

Information can be displayed according to Project

Project Name : demo2

Device Type : All

Status : All

Refresh

More

One-click Authorization

Export

Delete

Please enter MAC/IP/SN

	#		Product Model	MAC	IP	SN	Geo	Action
☐	1	Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362396949455510		View
☐	2	Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362397076610688		View
☐	3	Switch	HR-SPL3210-2F	8C:1F:64:82:D7:CB	10.33.24.66	SN1754362396985069950		View
☐	4	Switch	HR-SPL3210-2F	8C:1F:64:82:91:6D	10.143.220.223	SN1754362396919961848		View
☐	5	Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396959485201		View
☐	6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888		View
☐	7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362396953990393		View
☐	8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870		View
☐	9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362396929271095		View
☐	10	Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115561257		View

Information can be displayed according to device type

Project Name : demo2

Device Type : All

Status : All

Refresh

More

One-click Authorization

Export

Delete

Please enter MAC/IP/SN

	#	Device Type	Product Model	MAC	IP	SN	Geo	Action
☐	1	Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362396949455510		View
☐	2	Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362397076610688		View
☐	3	Switch	HR-SPL3210-2F	8C:1F:64:82:D7:CB	10.33.24.66	SN1754362396985069950		View
☐	4	Switch	HR-SPL3210-2F	8C:1F:64:82:91:6D	10.143.220.223	SN1754362396919961848		View
☐	5	Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396959485201		View
☐	6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888		View
☐	7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362396953990393		View
☐	8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870		View
☐	9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362396929271095		View
☐	10	Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115561257		View

Information can be displayed according to device status

Project Name : demo2 Device Type : All Status : All

Please enter MAC/IP/SN

#	Device Type	Product Model	MAC	IP	SN	Geo	Action
1	Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362396949455510		View
2	Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362397076610688		View
3	Switch	HR-SPL3210-2F	8C:1F:64:82:D7:CB	10.33.24.66	SN1754362396985069950		View
4	Switch	HR-SPL3210-2F	8C:1F:64:82:91:6D	10.143.220.223	SN1754362396919961848		View
5	Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396959485201		View
6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888		View
7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362396953990393		View
8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870		View
9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362396929271095		View
10	Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115561257		View

Enter MAC/SN to search and display

Project Name : demo2 Device Type : All Status : All

Please enter MAC/IP/SN

#	Device Type	Product Model	MAC	IP	SN	Geo	Action
1	Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362396949455510		View
2	Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362397076610688		View
3	Switch	HR-SPL3210-2F	8C:1F:64:82:D7:CB	10.33.24.66	SN1754362396985069950		View
4	Switch	HR-SPL3210-2F	8C:1F:64:82:91:6D	10.143.220.223	SN1754362396919961848		View
5	Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396959485201		View
6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888		View
7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362396953990393		View
8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870		View
9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362396929271095		View
10	Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115561257		View

② Refresh the device

Click the button to refresh the device list

Switch 49 / 49		Router 0 / 0		Unknown Device 0 / 0		Wireless AP 0 / 0		IPC 0 / 0	
Project Name : demo2		Device Type : All		Status : All		Refresh		More	
Please enter MAC/IP/SN						One-click Authorization		Export	
								Delete	
☐	#	Device Type	Product Model	MAC	IP	SN	Geo	Action	
☐	1	Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362396949455510		View	
☐	2	Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362397076610688		View	
☐	3	Switch	HR-SPL3210-2F	8C:1F:64:82:D7:C8	10.33.24.66	SN1754362396985069950		View	
☐	4	Switch	HR-SPL3210-2F	8C:1F:64:82:91:6D	10.143.220.223	SN1754362396919961848		View	
☐	5	Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396959485201		View	
☐	6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888		View	
☐	7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362396953990393		View	
☐	8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870		View	
☐	9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362396929271095		View	
☐	10	Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115561257		View	

③More Operations

Click more, users can perform operations such as upgrading, authorizing, restarting, and saving configurations for the device.

Switch 49 / 49		Router 0 / 0		Unknown Device 0 / 0		Wireless AP 0 / 0		IPC 0 / 0	
Project Name : demo2		Device Type : All		Status : All		Refresh		More	
Please enter MAC/IP/SN						One-click Authorization		Export	
								Delete	
☐	#	Device Type	Product Model	MAC	IP	SN	Geo	Action	
☐	1	Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362397076610688		View	
☐	2	Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362396985069950		View	
☐	3	Switch	HR-SPL3210-2F	8C:1F:64:82:D7:C8	10.33.24.66	SN1754362396919961848		View	
☐	4	Switch	HR-SPL3210-2F	8C:1F:64:82:91:6D	10.143.220.223	SN1754362396959485201		View	
☐	5	Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396973963888		View	
☐	6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396953990393		View	
☐	7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362397090346870		View	
☐	8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362396929271095		View	
☐	9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362397115561257		View	
☐	10	Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49			View	

One-Click Upgrade:

After selecting the device that needs to be upgraded, users can click on the one click upgrade button to obtain the firmware of the corresponding device locally for upgrading; Only supports upgrading switches.

Project Name: demo2 Device Type: All Status: All

Please enter MAC/IP/SN

Refresh More One-click Authorization Export Delete

One-click Upgrade
Cancel Authorization
One-click Restart
Add Virtual Device
One-click Backup Configuration
One-click Restore Configuration

#	Device Type	Product Model	MAC	IP	Geog	Action
☒	1 Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248		View
☐	2 Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362397075610688	View
☐	3 Switch	HR-SPL3210-2F	8C:1F:64:82:D7:C8	10.33.24.86	SN1754362396985069950	View
☐	4 Switch	HR-SPL3210-2F	8C:1F:64:82:91:8D	10.143.220.223	SN1754362396919961848	View
☐	5 Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN17543623969539901	View
☐	6 Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888	View
☐	7 Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362396953990393	View
☐	8 Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870	View
☐	9 Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362396929271095	View
☐	10 Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115561257	View

Upgrade Device

#	Device Type	Product Model	MAC	Current Version	Latest Version
☐	1 Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	V200SP10250625	/

Total 1 10/page < 1 > Go to 1

Upgrade

Note: One click upgrade can only upgrade online devices, offline devices cannot use the upgrade function.

Cancel Authorization:



Click on add virtual device to enter the virtual device information filling interface.

Enter device information, select the upstream device and port that the device is actually connected to, and you can add a virtual device. After successful addition, the device will be displayed in the device list and top image

A screenshot of the 'Add Virtual Device' form. The form has a title bar with 'Add Virtual Device' and a close button (X). It contains several input fields, each with a red asterisk indicating a required field. The fields are: 'Virtual Device Model' (text input, placeholder 'Please enter the Device Type'), 'Virtual Device SN' (text input, placeholder 'Please enter SN'), 'Virtual Device Ownership' (text input, placeholder 'Please enter ownership'), 'Manufacturer' (text input, placeholder 'Please enter the manufacturer'), 'UpstreamDevice' (dropdown menu, placeholder 'Please select uplink Device'), and 'Upstream Device Port' (dropdown menu, placeholder 'Please select the uplink device port'). At the bottom right, there are two buttons: 'Cancel' and 'Confirm'.

Select Upstream Device ×

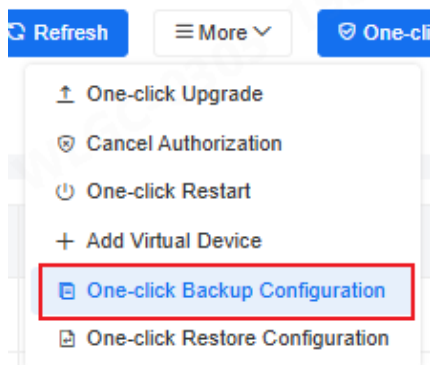
Please enter a keyword

#	Device Type	Product Model	MAC	Geographic Location	Action
1	Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	---	Select
2	Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	---	Select
3	Switch	HR-SPL3210-2F	8C:1F:64:82:D7:CB	---	Select
4	Switch	HR-SPL3210-2F	8C:1F:64:82:91:6D	---	Select
5	Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	---	Select
6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	---	Select
7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	---	Select
8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	---	Select
9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	---	Select

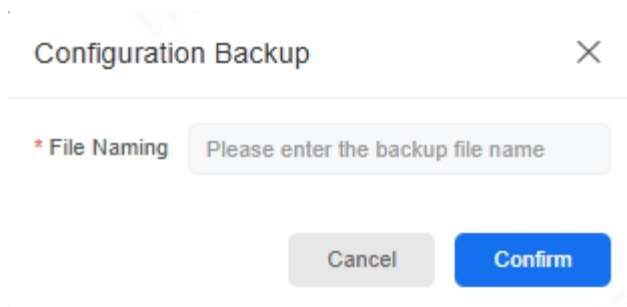
Total 49 10/page < 1 2 3 4 5 > Go to 1

Note: This feature is developed specifically for devices without IP that cannot be displayed in the top image. After manually adding virtual devices, the top image can fully display the device network architecture.

One-click Backup Configuration



Select the device that needs to be backed up, enter the name of the backup document to back up the configuration locally; Suggested file name is product model + date combination



Configuration Backup

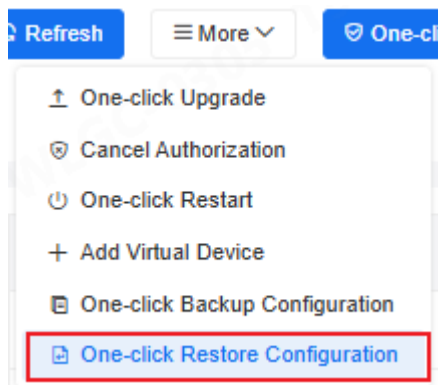
* File Naming

Cancel Confirm

Note: If no device is selected, all switch configurations will be backed up by default

Currently, only backup switch configuration documents are supported.

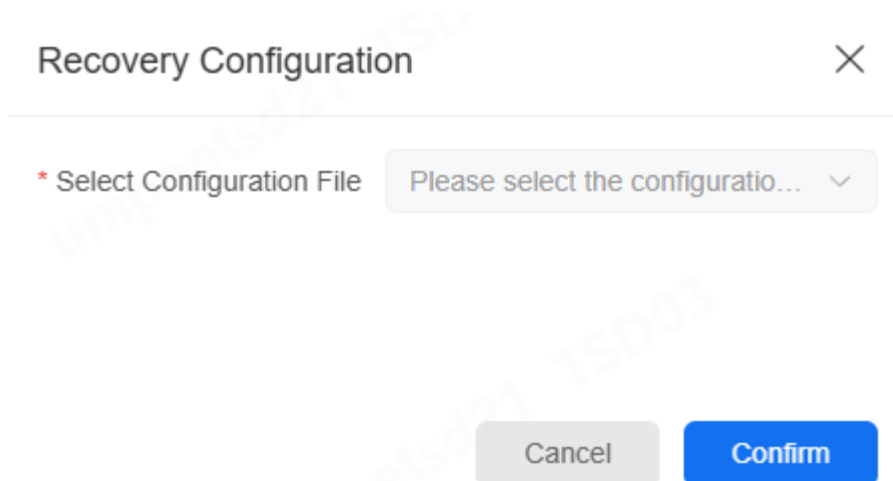
One-Click Recovery Configuration:



Refresh More One-click

- One-click Upgrade
- Cancel Authorization
- One-click Restart
- + Add Virtual Device
- One-click Backup Configuration
- One-click Restore Configuration**

Select the device, click on the document to restore the configuration, and confirm to restore the device configuration.



Recovery Configuration

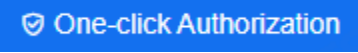
* Select Configuration File

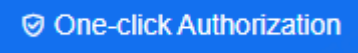
Cancel Confirm

Note: If no device is selected, all switch configurations will be restored by default

Currently only supports restoring switch configuration documents.

④ One-click Authorization

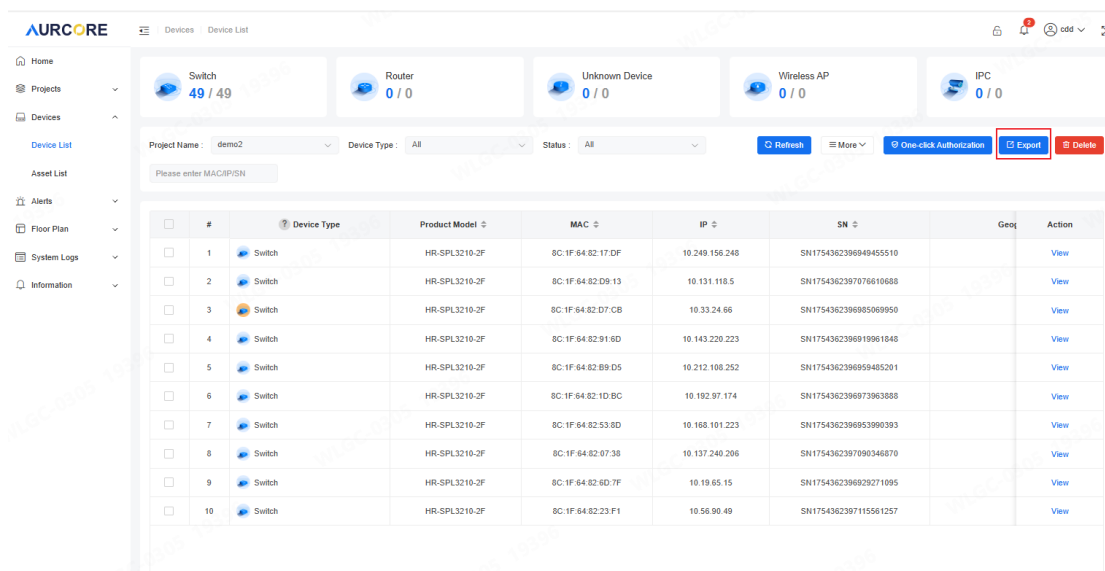
Click  for devices that have not been selected, and the system will authorize all unauthorized devices.

Select unauthorized devices and click . The system will authorize the selected unauthorized devices.

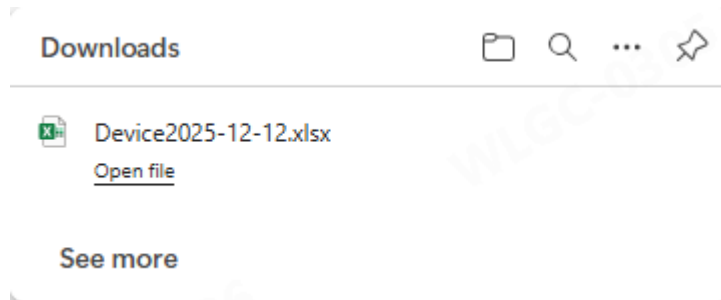
Note: If an unauthorized device triggers an illegal access alarm when accessing, the system will automatically clear the alarm after authorization.

⑤ Export device list

Click , the system will export all device information in the device list to the local in a table format, including offline device and alarm device information.



#	Device Type	Product Model	MAC	IP	SN	Geo	Action
1	Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362396949455510		View
2	Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362397076610688		View
3	Switch	HR-SPL3210-2F	8C:1F:64:82:D7:CB	10.33.24.66	SN1754362396985069950		View
4	Switch	HR-SPL3210-2F	8C:1F:64:82:91:6D	10.143.220.223	SN1754362396919961848		View
5	Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396959485201		View
6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888		View
7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362396953990393		View
8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870		View
9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362396929271095		View
10	Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115561257		View



⑥ Delete device

Select the device, click  **Delete** button, the system will delete the device from the device list

Note: Authorized and online devices cannot be deleted

After an unauthorized device goes offline, the system will automatically delete the device.

#	Device Type	Product Model	MAC	IP	SN	Action
1	Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362396849455510	View
2	Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362397076610688	View
3	Switch	HR-SPL3210-2F	8C:1F:64:82:D7:CB	10.33.24.66	SN1754362396985089950	View
4	Switch	HR-SPL3210-2F	8C:1F:64:82:91:6D	10.143.220.223	SN1754362396919961848	View
5	Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396959485201	View
6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888	View
7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN17543623969853990393	View
8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870	View
9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN17543623969829271095	View
10	Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115581257	View

⑦ Device List

Move the mouse to  and display icon information for different device states.

Switch 49 / 49 Router 0 / 0 Unknown Device 0 / 0 Wireless AP 0 / 0 IPC 0 / 0

Project Name: demo2 Device Type: All Status: All

Please enter MAC/IP/SN

#	Device Type	Product Model	MAC	IP	SN	Geo	Action
1	Licensed	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362396949455510		View
2	Unauthorized	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362397076610688		View
3	Offline Devices	HR-SPL3210-2F	8C:1F:64:82:D7:CB	10.33.24.66	SN1754362396885069950		View
4	Online Devices	HR-SPL3210-2F	8C:1F:64:82:91:6D	10.143.220.223	SN1754362396919961848		View
5	Alerted Devices	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396859485201		View
6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888		View
7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362396853990393		View
8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870		View
9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362396829271095		View
10	Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115561257		View

Total 49 10/page 1 2 3 4 5 Go to 1

⑧ Sorting method

Default sorting, sorting in ascending or descending order by initials

Switch 49 / 49 Router 0 / 0 Unknown Device 0 / 0 Wireless AP 0 / 0 IPC 0 / 0

Project Name: demo2 Device Type: All Status: All

Please enter MAC/IP/SN

#	Device Type	Product Model	MAC	IP	SN	Geo	Action
1	Switch	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362396949455510		View
2	Switch	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.118.5	SN1754362397076610688		View
3	Switch	HR-SPL3210-2F	8C:1F:64:82:D7:CB	10.33.24.66	SN1754362396885069950		View
4	Switch	HR-SPL3210-2F	8C:1F:64:82:91:6D	10.143.220.223	SN1754362396919961848		View
5	Switch	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396859485201		View
6	Switch	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888		View
7	Switch	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362396853990393		View
8	Switch	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870		View
9	Switch	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362396829271095		View
10	Switch	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115561257		View

Total 49 10/page 1 2 3 4 5 Go to 1

⑨ View

Click View to view the relevant information of the device.

Project Name: demo2 Device Type: All Status: All

#	Product Model	MAC	IP	SN	Geographic Location	Action
1	HR-SPL3210-2F	8C:1F:64:82:17:DF	10.249.156.248	SN1754362396949455510	---	View
2	HR-SPL3210-2F	8C:1F:64:82:D9:13	10.131.110.5	SN1754362397076610688	---	View
3	HR-SPL3210-2F	8C:1F:64:82:D7:CB	10.33.24.66	SN1754362396985069950	---	View
4	HR-SPL3210-2F	8C:1F:64:82:91:8D	10.143.220.223	SN1754362396919961848	---	View
5	HR-SPL3210-2F	8C:1F:64:82:B9:D5	10.212.108.252	SN1754362396959485201	---	View
6	HR-SPL3210-2F	8C:1F:64:82:1D:BC	10.192.97.174	SN1754362396973963888	---	View
7	HR-SPL3210-2F	8C:1F:64:82:53:8D	10.168.101.223	SN1754362396953990393	---	View
8	HR-SPL3210-2F	8C:1F:64:82:07:38	10.137.240.206	SN1754362397090346870	---	View
9	HR-SPL3210-2F	8C:1F:64:82:6D:7F	10.19.65.15	SN1754362396929271095	---	View
10	HR-SPL3210-2F	8C:1F:64:82:23:F1	10.56.90.49	SN1754362397115561257	---	View

Total 49 10/page 1 2 3 4 5 Go to 1

Device Management

Switch

Download Device Details Backup Configuration File Restore Configuration File

Ethernet Port Combo Optical Port

1 3 5 7 9 11 13 15 17 19 21 23 25 27 28

2 4 6 8 10 12 14 16 18 20 22 24 26 28

Forwarding Disconnected Blocked Disable

Optical Port Ethernet Port Uplink Port PoE

Device Overview Port List Network Management

Device Overview Alert Information Port Rate Monitoring

Device Type Switch

Model Name HR-SPL3210-2F

IP 10.249.156.248

MAC 8C:1F:64:82:17:DF

SN SN1754362396949455510

Geographic Location ---

Device Ownership ---

Device Location Longitude: --- Latitude: ---

Software Version V200SP10250625

Manufacturer Aurcore

Online Duration 125d 1h 55m 11s

CPU Utilization 61%

Memory Utilization 62%

Total PoE Power 100W

PoE Power Consumption 63W

PoE Voltage 10V

PoE Firmware Version v1.0

(2) Asset List

This page counts the asset and equipment list of all projects, and can also be viewed by project and equipment type

AURCORE | Devices | Asset List

Project Name: All | Device Type: All | Refresh | Export

#	Device Type	Model Name	Quantity
1	Unknown Device	---	512
2	Switch	AES2001	1
3	Switch	AES2001P	1
4	Switch	AES2010P	1
5	Switch	AES2011P	1
6	Switch	AES4001	2
7	Switch	AES4001P	2
8	Switch	AES4102P	1
9	Switch	AIS2001	1
10	Switch	AIS2004P	3

Total 19 | 10/page | 1 2 | Go to 1

View by project

Project Name: test | Device Type: All | Refresh | Export

#	Device Type	Model Name	Quantity
1	Unknown Device	---	512
2	Switch	AES2010P	1
3	Switch	AES2011P	1
4	Switch	AES4001P	2
5	Switch	AES4102P	1
6	Switch	AIS2001	1
7	Switch	AIS2004P	3
8	Switch	AIS4001P	1
9	Switch	Switch	1
10	Virtual Switch	AES2011P	1

View by device type

Project Name : test Device Type All Refresh Export

#	Device Type	Model Name	Quantity
1	Unknown Device	---	512
2	Switch	AES2010P	1
3	Switch	AES2011P	1
4	Switch	AES4001P	2
5	Switch	AES4102P	1
6	Switch	AIS2001	1
7	Switch	AIS2004P	3
8	Switch	AIS4001P	1
9	Switch	Switch	1
10	Virtual Switch	AES2011P	1

You can click  Refresh to refresh the asset and equipment list

Project Name : All Device Type : All

Refresh

Export

#	Device Type	Model Name	Quantity
1	Unknown Device	---	512
2	Switch	AES2001	1
3	Switch	AES2001P	1
4	Switch	AES2010P	1
5	Switch	AES2011P	1
6	Switch	AES4001	2
7	Switch	AES4001P	2
8	Switch	AES4102P	1
9	Switch	AIS2001	1
10	Switch	AIS2004P	3

Click  Export the button to export the currently displayed asset list to an EXCEL sheet

Project Name :

All

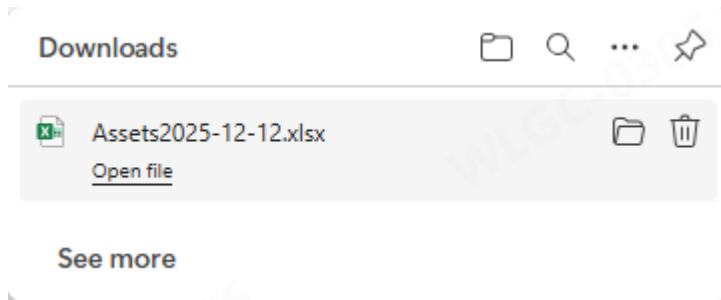
 Device Type :

All

Refresh

Export

#	Device Type	Model Name	Quantity
1	Unknown Device	---	512
2	Switch	AES2001	1
3	Switch	AES2001P	1
4	Switch	AES2010P	1
5	Switch	AES2011P	1
6	Switch	AES4001	2
7	Switch	AES4001P	2
8	Switch	AES4102P	1
9	Switch	AIS2001	1
10	Switch	AIS2004P	3



Asset List displays the device type, name and quantity of asset equipment

#	Device Type	Model Name	Quantity
1	Unknown Device	---	512
2	Switch	AES2001	1
3	Switch	AES2001P	1
4	Switch	AES2010P	1
5	Switch	AES2011P	1
6	Switch	AES4001	2
7	Switch	AES4001P	2
8	Switch	AES4102P	1
9	Switch	AIS2001	1
10	Switch	AIS2004P	3

3.4 Alerts

List all device triggered alarm information.

AURCORE Alerts Alert List

Historical Alerts Alert Configuration

Project Name: All Alert Type: All Alert Level: All Device Type: All [Refresh](#)

Alert Time: Start Time End Time Search by MAC/SN

Unresolved(3) Resolved(25424)

#	Alert Type	Alert Level	Device Type	MAC Address	SN	IP Address	Action
1	Offline Alert	Emergency	Switch	98:1F:B1:53:75:3F	sn1	192.168.19.155	Details
2	Offline Alert	Emergency	Switch	84:E5:D8:E0:00:00	54525100009	192.168.19.237	Details
3	Offline Alert	Emergency	Switch	84:E5:D8:E1:B4:1A	SN00000000001	192.168.1.109	Details

Total 3 10/page 1 Go to 1

(1) Historical Alerts: Including both unresolved and resolved

Historical Alerts

Alert Configuration

Project Name : All

Alert Type : All

Alert Level : All

Device Type : All

Refresh

Alert Time : Start Time - End Time

Search by MAC/SN

Unresolved(3)

Resolved(25424)

#	Alert Type	Alert Level	Device Type	MAC Address	SN	IP Address		Action
1	Offline Alert	Emergency	Switch	98:1F:B1:53:75:5F	sn1	192.168.19.155		Details
2	Offline Alert	Emergency	Switch	84:E5:D8:E0:00:00	54525100009	192.168.19.237		Details
3	Offline Alert	Emergency	Switch	84:E5:D8:E1:B4:1A	SN00000000001	192.168.1.109		Details

Unresolved - Details

Offline Alert Details

Project Information

Project Name	test	Project Manager	---
Alert Time	2025-12-02 07:34:57 UTC+0	Dismissal Time	---

Alerted Device Information

Alert Device Type	Switch	Alert Model Name	AES4001P
Alert Device Location	---	Alert Device MAC	98:1F:B1:53:75:5F

Upstream Device Information

Upstream Device Type	---	Upstream Model Name	---
Upstream Device Port	---	Upstream Device MAC	---
Upstream Device Location	---		

Close

Handle Immediately

Resolved - Details

Historical Alerts

Alert Configuration

Project Name : All

Alert Type : All

Alert Level : All

Device Type : All

Refresh

Alert Time : Start Time End Time

Search by MAC/SN

Unresolved(3)

Resolved(25424)

#	Alert Type	Alert Level	Device Type	MAC Address	SN	IP Address	Action
1	Unauthorized Access Alert	Secondary	Unknown Device	A8:F7:E0:EB:A7:64	---	---	Details
2	Unauthorized Access Alert	Secondary	Unknown Device	98:45:62:D5:1A:38	---	---	Details
3	Unauthorized Access Alert	Secondary	Unknown Device	84:11:C2:CF:F2:87	---	---	Details
4	Unauthorized Access Alert	Secondary	Unknown Device	4C:F5:DC:9A:C0:C5	---	---	Details
5	Unauthorized Access Alert	Secondary	Unknown Device	FE:FC:FE:93:7A:8C	---	---	Details
6	Unauthorized Access Alert	Secondary	Unknown Device	A8:F7:E0:EA:CE:72	---	---	Details
7	Unauthorized Access Alert	Secondary	Unknown Device	4C:F5:DC:9A:C0:BE	---	---	Details
8	Unauthorized Access Alert	Secondary	Unknown Device	00:E6:07:00:08:E4	---	---	Details
9	Unauthorized Access Alert	Secondary	Unknown Device	00:0C:29:18:BC:36	---	---	Details
10	Unauthorized Access Alert	Secondary	Unknown Device	00:09:CA:33:33:34	---	---	Details

Unauthorized Access Alert Details

Project Information

Project Name	test	Project Manager	---
Alert Time	2025-12-02 07:34:25 UTC+0	Dismissal Time	2025-12-02 07:34:57 UTC+0

Alerted Device Information

Alert Device Type	Unknown Device	Alert Model Name	---
Alert Device Location	---	Alert Device MAC	A8:F7:E0:EB:A7:64

Upstream Device Information

Upstream Device Type	---	Upstream Model Name	---
Upstream Device Port	---	Upstream Device MAC	---
Upstream Device Location	---		

Close

You can choose to view different Project, Alert Type, Alert Level, Device Type, Alert Time and Search by MAC/SN.

Project Name : All

Alert Time : All

Unresolved(3)

demo2

test

demo3

Alert Type : All AI

Search

Alert Level : All

Emergency

Emergency

MAC Address

Device Type : All

Unknown Device

Switch

Router

Virtual Switch

Wireless AP

AC Controller

SN

sn1

54525100009

Alert Time : Start Time - End Time Search by MAC/SN

2025 December

Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

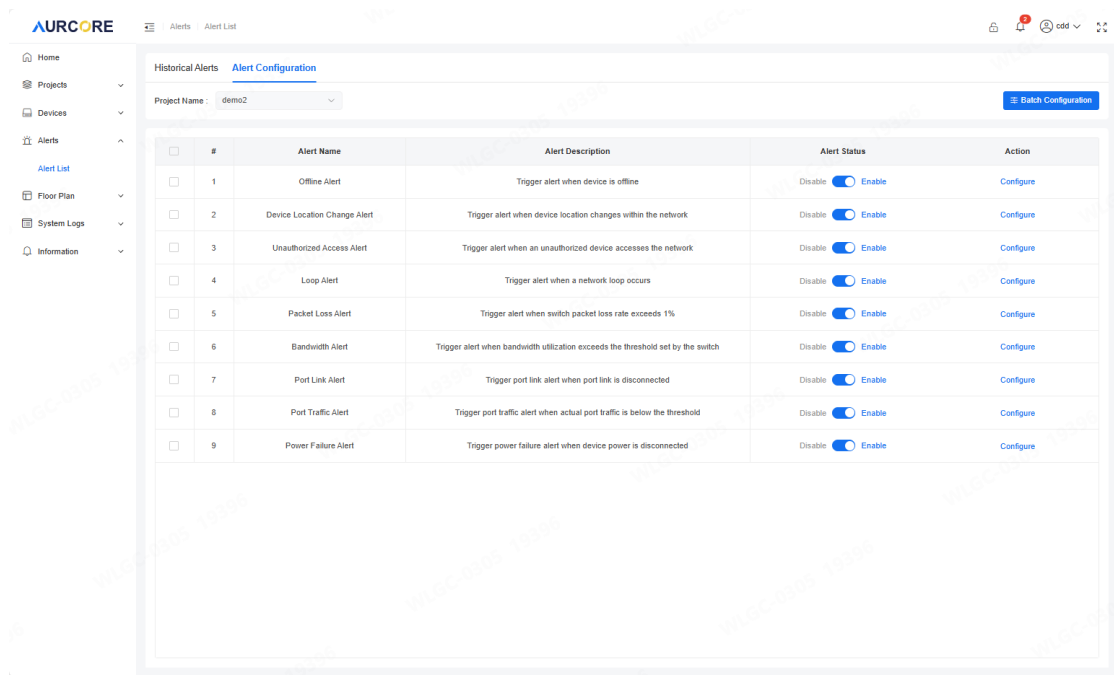
2026 January

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7

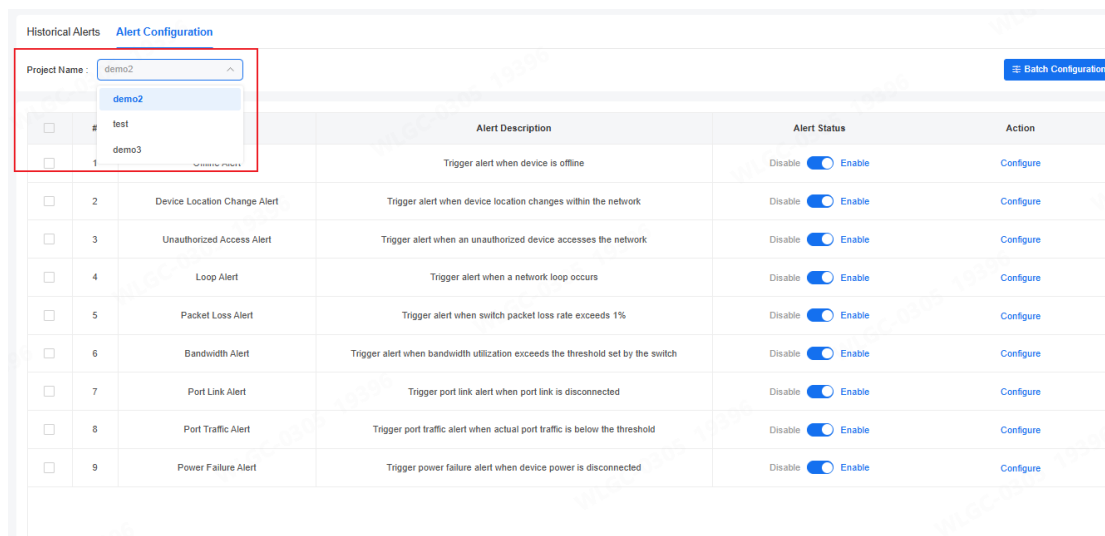
Search by MAC/SN

(2) Alert Configuration

You can configure the alarm types for different projects



Select project



Batch Configuration:

After selecting at least one alarm type, click **Batch Configuration** to configure the alarm type, and determine whether to trigger the alarm on the device.

After selecting the device type on the left, click the arrow button in the middle to move the device to the right, which means that this alarm will not be notified on this type of device.

Alert Configuration ×

☒ Alert Device Type 1/8

☒ Unknown Device

☐ Switch

☐ Router

☐ Virtual Switch

☐ Wireless AP

☐ AC Controller

☐ IPC

☐ End Device

<

>

☐ Non-alerting Device Types 0/0

No data

Cancel

Confirm

You can also click the middle button  to move the devices that do not receive notifications for this alarm back to the left, which means that this alarm will be displayed on this type of device.

Alert Configuration ×

☐ Alert Device Type 0/7

☐ Switch
☐ Router
☐ Virtual Switch
☐ Wireless AP
☐ AC Controller
☐ IPC
☐ End Device

☒ Non-alerting Device Types 1/1
☒ Unknown Device

Alert Status: Click Disable ☒ Enable to indicate whether this type of alarm is displayed for this project

The default status is Enable, and a prompt will appear to confirm whether to turn it off when disabling it;

! Attention ×

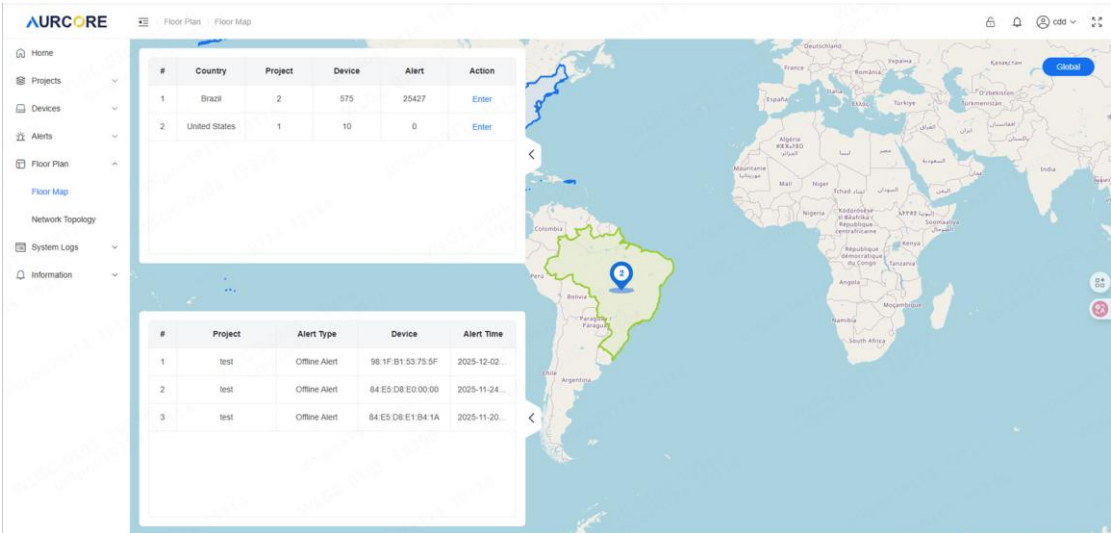
Are you sure?Close [Offline Alert](#)

Action: Click Configure to configure this alarm, and the available operations are the same as those in the Batch Configuration step

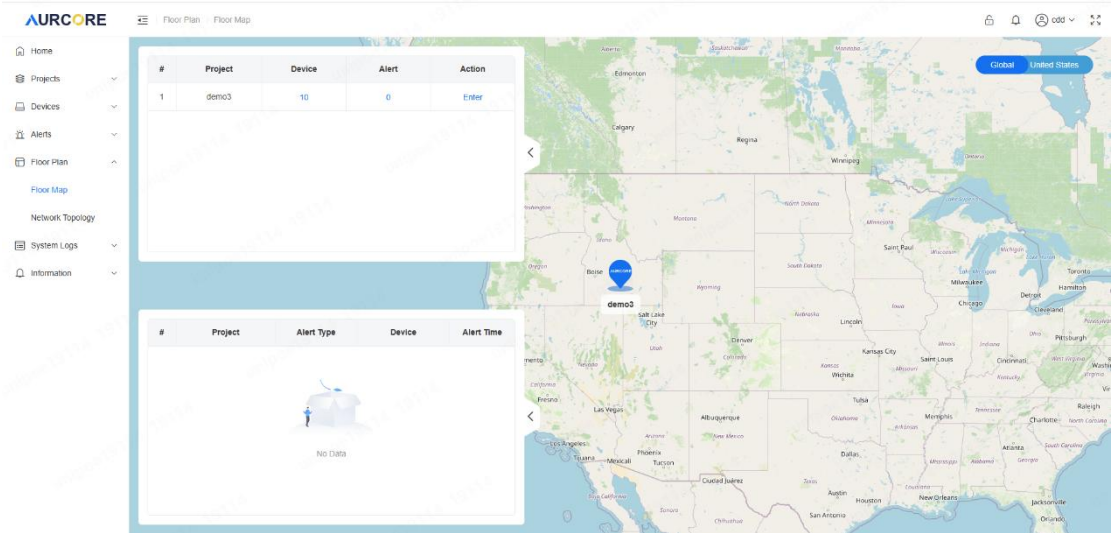
3.5 Floor Plan

(1) Floor Map

Map: The number of projects shown for countries/provinces on the world map. Click to enter the projects of that province.



Click [Enter](#) Locate the geographical location of the project. Clicking on the geographical location icon of the project will redirect to the local end.



Project list

Click on the project province location - enter

Click on the "Project Name"

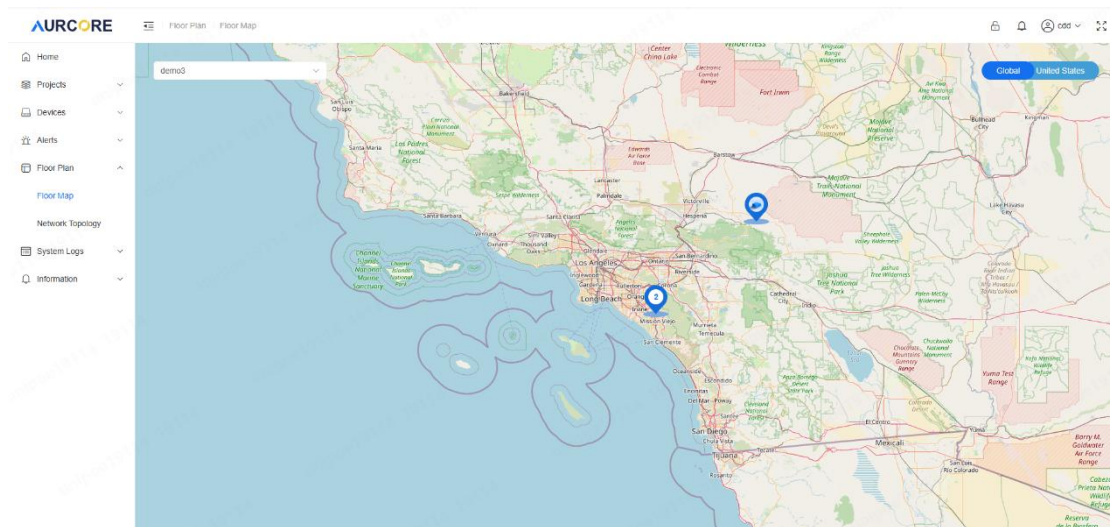
Remote access to the local end

Click on "Device"

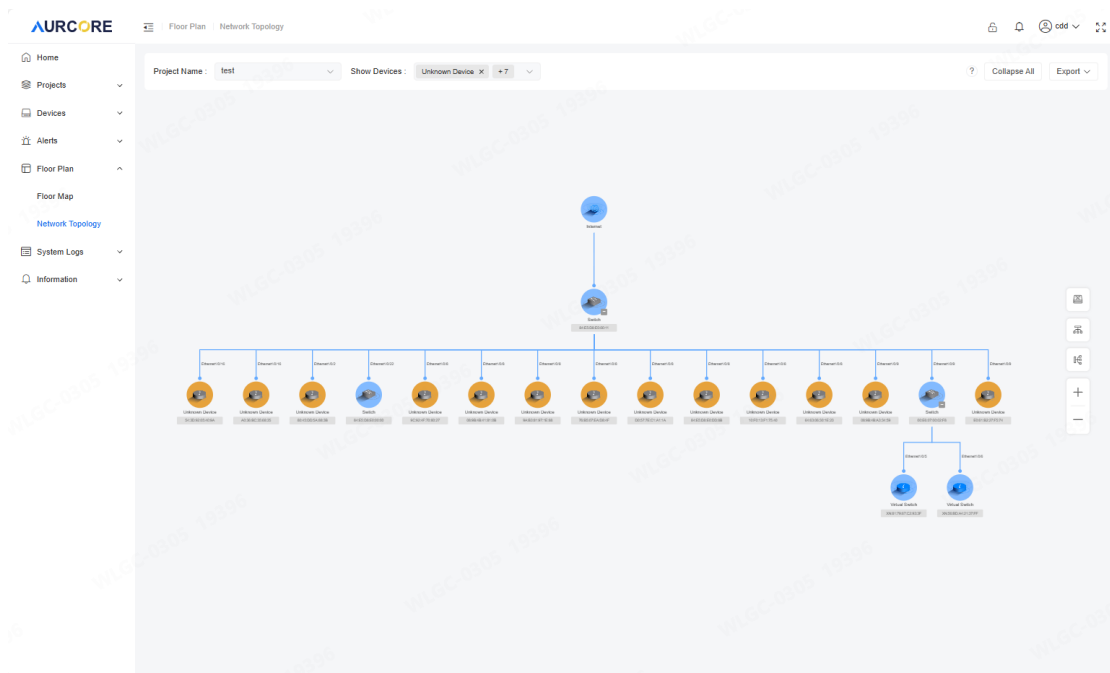
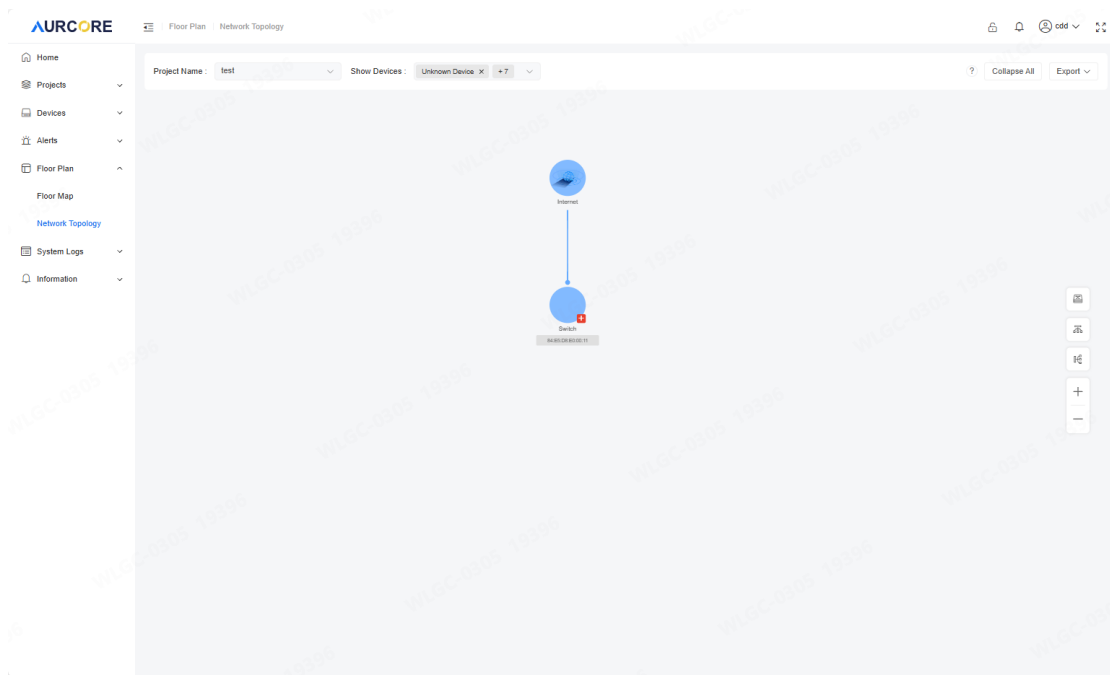
Remote access to the "Device List" page on the local end

Click on "Alarm"

Remote access to the "Alarm List" page on the local end

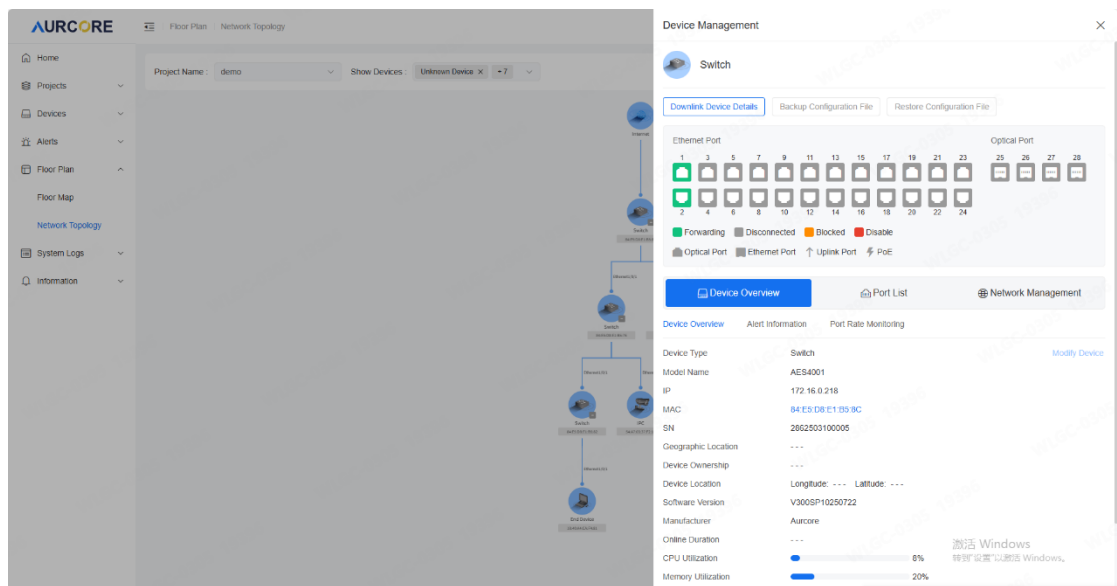


(2) Network Topology



Description of device color status: Red indicates an alarm, gray indicates offline, yellow background indicates unauthorized, and blue background indicates authorized.

Click on the device to manage the device.



Port List

Device Overview Port List Network Management					
Port List Batch Configuration					
☐	Port	Port Status	Port Mode	VLAN ID	Action
☐	Ethernet1/0/1	Forwarding	access	1	Edit
☐	Ethernet1/0/2	Forwarding	access	1	Edit
☐	Ethernet1/0/3	Disconnected	access	1	Edit
☐	Ethernet1/0/4	Disconnected	access	1	Edit
☐	Ethernet1/0/5	Disconnected	access	1	Edit
☐	Ethernet1/0/6	Disconnected	access	1	Edit
☐	Ethernet1/0/7	Disconnected	access	1	Edit

Network Management

Device Overview
Port List
Network Management

Network Configuration
VLAN Configuration

* Type
DHCP

Edit

3.6 System Logs

Operation log: Display the operation records of the personnel under this integrator

Home

Projects

Devices

Alerts

Floor Plan

System Logs

Operation log

Information

AURCORE

System Logs

Operation log

Operation Type: All

Operation Time: Start Time - End Time

Search by operator/account

Refresh

Export

#	Operator	Operation Account	Operation Type	Operation Event	Operation Time
1	tsd03	tsd03@aurcore.com	Log in	Login succeeded	2025-08-05 14:16:38
2	tsd03	tsd03@aurcore.com	Log in	Login succeeded	2025-08-05 13:57:41
3	tsd03	tsd03@aurcore.com	Log in	Login succeeded	2025-08-05 13:57:35
4	tsd03	tsd03@aurcore.com	Log in	Login succeeded	2025-08-05 08:43:41
5	cdd	dongdongchen@aurcore.com	Project	Modify [demo] project	2025-08-04 15:59:21
6	cdd	dongdongchen@aurcore.com	Project	Modify [demo] project	2025-08-04 13:19:58
7	cdd	dongdongchen@aurcore.com	Project	Modify [demo] project	2025-08-01 14:44:21
8	tsd03	tsd03@aurcore.com	Log in	Login succeeded	2025-08-01 14:41:11
9	kyleyu	kyleyu@aurcore.com	Device	Authorization of device for [demo] project, [8C-1F-64-82-B5-8C]	2025-08-01 11:07:11
10	kyleyu	kyleyu@aurcore.com	Device	Deauthorization of device for [demo] project, [8C-1F-64-82-B5-8C]	2025-08-01 11:06:08

Total 21

10/page

1

Go to 1

3.7 Information

(1) Project Information: Display message content, reading status, add time, detailed information

Home

Projects

Devices

Alerts

Floor Plan

System Logs

Information

Project Information

System Information

AURCORE

Information

Project Information

Status: All

Mark All as Read

Refresh

#	Content	Status	Add Time	Action
1	The demo3 project link you handed over to () is no longer valid	Unread	2025-11-17 18:15:21 UTC+8	Details
2	Super Kalijie.xie@unipoe.com has agreed to the test project you shared	Read	2025-10-09 15:42:22 UTC+8	Details
3	Super Kalijie.xie@unipoe.com has agreed to the demo2 project you shared	Read	2025-10-09 15:42:16 UTC+8	Details
4	Super Kalijie.xie@unipoe.com has agreed to the test project you shared	Read	2025-10-09 15:00:30 UTC+8	Details
5	Super Kalijie.xie@unipoe.com has agreed to the demo2 project you shared	Unread	2025-10-09 15:00:25 UTC+8	Details
6	Super Kalijie.xie@unipoe.com has agreed to the demo2 project you shared	Read	2025-09-30 13:42:58 UTC+8	Details

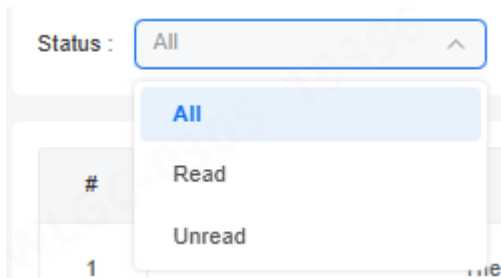
Total 6

10/page

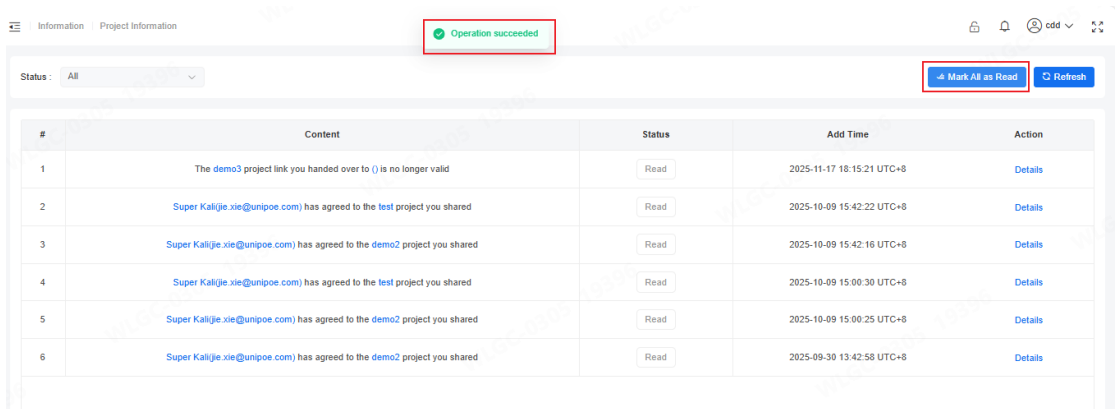
1

Go to 1

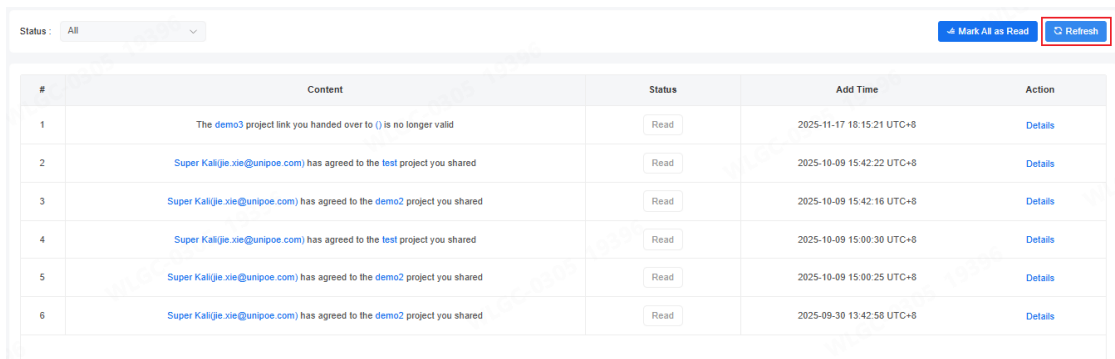
It can be displayed according to different Statuses



Click **Mark All as Read** to Read All



Click **Refresh** to Refresh Information List



Details

